

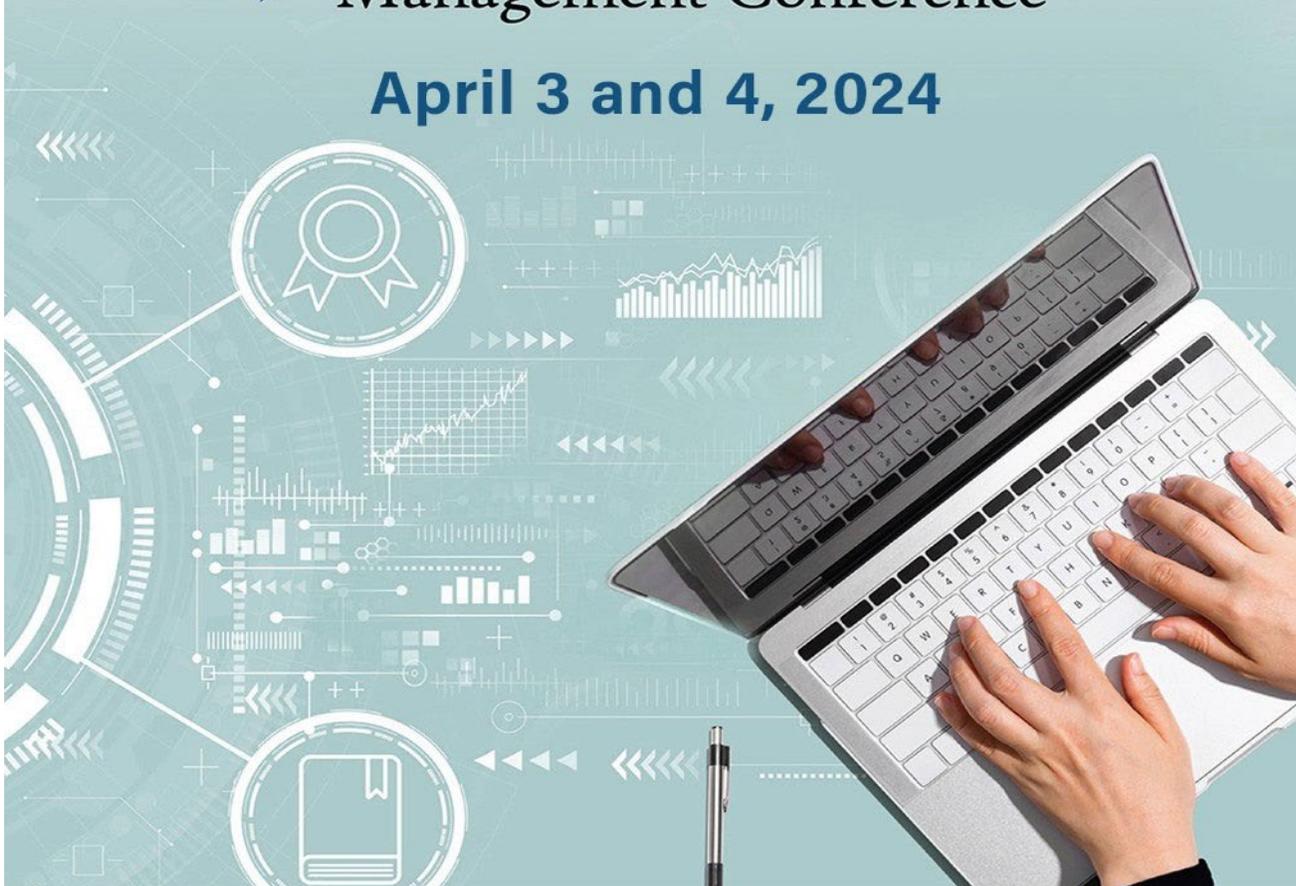


2024

# JFMIP<sup>SM</sup>

Federal Financial  
Management Conference

April 3 and 4, 2024



*Shaping the Future:*

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# Driving Change and Delivering Results for Federal Financial Management

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April 3 and 4, 2024  
National Science Foundation  
Alexandria, VA

# WELCOME TO THE 2024 Joint Financial Management Improvement Program Conference

Welcome to the 2024 Joint Financial Management Improvement Program (JFMIP) conference. This cooperative undertaking between the Department of the Treasury, Government Accountability Office (GAO), Office of Management and Budget (OMB), and Office of Personnel Management (OPM), provides up to 13 continuing professional education (CPE) credits (non-NASBA). All educational sessions will be led by federal financial management experts and select business partners.

The 2024 JFMIP conference will be available in **virtual format**. Registration is free but is available exclusively to federal, state, and local employees, and vendors with current government contracts.

The JFMIP conference will take place on **April 3 and 4, 2024, from 8:00 AM – 5:00 PM EDT**.

We look forward to your participation.

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## 2024 JFMIP Conference Schedule

## Day 1: Wednesday, April 3, 2024

<u>Time</u>	<u>Event</u>	<u>CPEs</u>
8:00 AM – 8:45 AM	Attendee check-in, Virtual log-in, and Technical Check	-
8:45 AM – 9:05 AM	Color Guard, NSF Director Statement, and Master of Ceremonies' Welcome Statement	-
9:05 AM - 10:20 AM	<b>The JFMIP Principals' Roundtable</b>	1.5
10:20 AM – 10:35 AM	Donald L. Scantlebury Award Presentation	-
10:35 AM - 10:50 AM	Break	-
10:50 AM - 11:40 AM	<b>The Payment Integrity 3-Year Initiative</b>	1.0
11:40 AM - 1:10 PM	Lunch Break	-
1:10 PM - 2:00 PM	<b>Presentation by the United Kingdom Public Sector Fraud Authority</b>	1.0
2:00 PM - 2:15 PM	Break	-
2:15 PM - 3:30 PM	<b>Business Transformation: Collaborative Solutions Going Beyond Information System Changes</b>	1.5
3:30 PM - 3:45 PM	Break	-
3:45 PM - 5:00 PM	<b>IT and Cybersecurity in Federal Financial Management</b>	1.5

## Day 2: Thursday, April 4, 2024

<u>Time</u>	<u>Event</u>	<u>CPEs</u>
8:00 AM – 8:45 AM	Attendee check-in, Virtual log-in, and Technical Check	-
8:45 AM – 9:00 AM	Master of Ceremonies' Opening Statement for Day 2	-
9:00 AM - 9:50 AM	<b>Office of Payment Integrity Services &amp; Solutions: Right Person, Right Amount, Right Time</b>	1.0
9:50 AM – 10:05 AM	Break	-
10:05 AM - 11:20 AM	<b>Leveraging Fraud Estimation to Make Decisions and Drive Change</b>	1.5
11:20 AM - 12:50 PM	Lunch Break	-
12:50 PM - 2:05 PM	<b>Applying Human Intelligence to Realize Sound Artificial Intelligence in the Public Sector</b>	1.5
2:05 PM - 2:20 PM	Break	-
2:20 PM - 3:10 PM	<b>Agency Best Practices for Reducing Fraud and Increasing Payment Integrity</b>	1.0
3:10 PM - 3:25 PM	Break	-
3:25 PM – 4:40 PM	<b>The Future Federal Workforce: Equip Yourself Now to Embrace Challenges and Opportunities</b>	1.5

## Session Descriptions

### Day 1:

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#### **JFMIP Principals' Roundtable**

Wednesday, April 3: 9:05 to 10:20 AM

**Program Description:** The JFMIP Principals work in cooperation with each other and with operating agencies to improve and coordinate financial management policies and practices throughout the government. The JFMIP Principals are the Comptroller General of the United States, the Director of the Office of Management and Budget, the Secretary of the Department of the Treasury, and the Director of the Office of Personnel Management. In this session, the principals or their representatives will discuss with the audience important federal financial management topics.

**Learning Objectives:** Session participants will hear information on a variety of topics that will provide them with an understanding of recent events and emerging trends relevant to federal financial management.

**CPE Credit:** 1.5 CPE will be granted for this session

**Prerequisites and Advance Preparation:** None

**Field of Study:** Accounting (Governmental)

**Program Level:** Basic

#### **Speakers:**

*Gene Dodaro, Comptroller General of the United States, Government Accountability Office*

*Deidre Harrison, Deputy Controller Performing the Delegated Duties of the Controller, Office of Management and Budget*

*David Lebryk, Fiscal Assistant Secretary, Department of the Treasury*

*Katie Malague, Chief Management Officer, U.S. Office of Personnel Management*

*Beryl Davis, Managing Director, Financial Management and Assurance, Government Accountability Office (Moderator)*

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#### **Donald L. Scantlebury Award Presentation**

Wednesday, April 3: 10:20 to 10:35 AM

**Presenter:** *Dawn Simpson, Director, Financial Management and Assurance, Government Accountability Office*

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## The Payment Integrity 3-Year Initiative

Wednesday, April 3: 10:50 to 11:40 AM

**Program Description:** Improving payment integrity is a critical component of the JFMIP's vision for the future. During this session, participants will be updated on the progress of JFMIP's Payment Integrity 3-Year Initiative. This meeting of experts from the JFMIP's principal agencies has led to the creation of guiding pillars for the future of payment integrity. Join this session to learn about what the JFMIP has found, and how it will be able to leverage this information to positively impact payment integrity and federal financial management for years to come.

**Learning Objectives:** Session participants will learn about the JFMIP Payment Integrity 3-Year Initiative, 3 Pillars of the Payment Integrity 3-Year Initiative, critical themes driving payment integrity, fraud prevention, and the prevention of improper payments, and approaches to addressing payment integrity across government.

**CPE Credit:** 1.0 CPE will be granted for this session

**Prerequisites and Advance Preparation:** None

**Field of Study:** FINT (Finance-Technical)

**Program Level:** Basic

### Speakers:

*Deidre Harrison, Deputy Controller Performing the Delegated Duties of the Controller, Office of Management and Budget (Moderator)*

*Thomas Chin, Senior Advisor, Office of Chief Financial Officer, U.S. Office of Personnel Management*

*Renata Miskell, Deputy Assistant Secretary for Accounting Policy and Financial Transparency, Office of the Fiscal Assistant Secretary, U.S. Department of the Treasury*

*Dawn Oliver, White House Leadership Development Program Fellow, Office of Federal Financial Management, Office of Management and Budget*

*Rebecca Shea, Director, Forensic Audits and Investigative Service, U.S. Government Accountability Office*

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## Presentation by the United Kingdom Public Sector Fraud Authority

Wednesday, April 3: 1:10 to 2:00 PM

**Program Description:** Addressing fraud and improving the integrity of public sector programs and operations requires coordination across boundaries. For example, delivering program benefits often involves multiple agencies, various disciplines, and levels of government. Various communities have a role in assuring the right benefits get to the right person, including program administrators, oversight entities, and policymakers. There are also models and lessons that private sector and international partners can provide to enhance program integrity.

Working effectively across so many boundaries is not easy. It requires ongoing effort and relationship building. The UK Cabinet Office's Counter-fraud Authority has long been a leader in identifying and developing strategic partnerships to advance the integrity of public sector programs. The UK Public Sector Fraud Authority's Deputy Director will discuss the successes, lessons learned, and aspirations for working across such boundaries.

**Learning Objectives:** Learn about the barriers to fraud risk management and program/payment integrity that arise from various cross boundary issues. For example, difficulties with data sharing, fraud detection and response, oversight capabilities, and information sharing on emerging threats, etc. Hear about the Public Sector Fraud Authority's successes, lessons learned, and aspirations for overcoming these barriers over the years, to inform your agency's efforts to bridge similar boundaries.

**CPE Credit:** 1.0 CPE will be granted for this session

**Prerequisites and Advance Preparation:** None

**Field of Study:** FINT (Finance-Technical)

**Program Level:** Basic

**Speakers:**

*Rob Malcomson, Deputy Director for Policy, United Kingdom Public Sector Fraud Authority*

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## **Business Transformation: Collaborative Solutions Going Beyond Information System Changes**

Wednesday, April 3: 2:15 to 3:30 PM

**Program Description:** Transforming decades-old processes and systems is never an easy task, especially when \$1.1 trillion of benefit assets are at stake impacting all federal employees, retirees, and their family members. Professionals from Office of Personnel Management (OPM), Department of the Treasury's Administrative Resource Center (ARC), and Financial Management Quality Service Management Office (FM QSMO) will reveal success secrets of transformation efforts, so you can learn and build your own success story!

**Learning Objectives:** Session participants will learn about change management and systems modernization, using an example at OPM on why changes were needed to reform how OPM delivers trust funds management services and approaches taken regarding change management, including success factors and lessons learned in transforming both financial system and business processes. Session participants will also learn more about latest FM QSMO updates and initiatives and how FM QSMO could provide solutions to agency's business transformation projects.

**CPE Credit:** 1.5 CPE will be granted for this session

**Prerequisites and Advance Preparation:** None

**Field of Study:** Information Technology

**Program Level:** Basic

**Speakers:**

*Erica Roach, Chief Financial Officer, U.S. Office of Personnel Management (Moderator)*

*Matthew Garber, Assistant Commissioner and Chief Customer Officer, Bureau of the Fiscal Service, Department of the Treasury*

*Jeffrey Schramek, Deputy Commissioner, Administrative Resource Center, Bureau of the Fiscal Service, Department of the Treasury*

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## IT and Cybersecurity in Federal Financial Management

Wednesday, April 3: 3:45 to 5:00 PM

**Program Description:** One of the most critical components of maintaining sound federal financial management is addressing the evolving challenges in IT and cybersecurity. Many are aware, but few deeply understand, how these issues impact our day-to-day responsibilities as financial management stakeholders. The JFMIP presents a moderated session on current and emerging issues in IT and Cybersecurity for federal financial management, including artificial intelligence (AI), robotic process automation (RPA), managing fraud risk, data security outside agency firewalls, blockchain, and cloud computing.

**Learning Objectives:** This session will discuss:

- The latest issues and challenges in the federal cybersecurity space
- Findings from the JFMIP's Blockchain Initiative
- Lessons learned from managing fraud risk with IT solutions
- Data security in the cloud, outside of agency firewalls, and with AI

**CPE Credit:** 1.5 CPE will be granted for this session

**Prerequisites and Advance Preparation:** None

**Field of Study:** Information Technology

**Program Level:** Basic

### Speakers:

*Jennifer Franks, Director, Center for Enhanced Cybersecurity, Information Technology and Cybersecurity, Government Accountability Office (Moderator)*

*Mark Canter, Chief Information Security Officer (Acting), Government Accountability Office*

*Robert Cox, Chief Information Security Officer, Internal Revenue Service*

*Michael V. Gomes, Associate Chief Financial Officer, Revenue Financial Accounting, Office of the Chief Financial Officer, Internal Revenue Service*

*Jaime Lynn Noble, Chief Information Security Officer, U.S. Department of Justice*



**Day 2:**

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**Office of Payment Integrity Services & Solutions: Right Person, Right Amount, Right Time**

Thursday, April 4: 9:00 to 9:50 AM

**Program Description:** Improving payment integrity is a critical component of JFMIP's vision for the future of federal financial management. During this session, participants will learn about Fiscal Service's Office of Payment Integrity's (OPI) suite of services and solutions, like Do Not Pay (DNP) and Account Verification Service (AVS), which prevented and/or recovered an estimated \$652.7 million in improper payments for federal agencies and federally funded state-administered program partners in Fiscal Year 2023. As part of this session, you will hear case studies/testimonials from OPI partners that demonstrate the impact of payment integrity services and solutions.

**Learning Objectives:**

- How Fiscal Service services and solutions such as Do Not Pay and Account Verification Service can be used in efforts to reduce improper payments and fraud.
- Lessons learned from agencies using these and other services and solutions to combat improper payments.
- How Fiscal Service can assist federal agencies in maintaining payment integrity.

**CPE Credit:** 1.0 CPE will be granted for this session

**Prerequisites and Advance Preparation:** None

**Field of Study:** FINT (Finance-Technical)

**Program Level:** Basic

**Speakers:**

*Lisa Andre, Senior Director, Payment Integrity & Resolution Services Portfolio, Disbursing & Debt Management, Bureau of the Fiscal Service (Moderator)*

*Denise Davis, Director, Return Integrity Verification Program Management, Internal Revenue Service*

*Jonathan Thomas, Reports Analyst, Reporting & Analytics, Recovery Directorate, Federal Emergency Management Agency, Department of Homeland Security*

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**Leveraging Fraud Estimation to Make Decisions and Drive Change**

Thursday, April 4: 10:05 to 11:20 AM

**Program Description:** What are some approaches for measuring and estimating fraud in public sector programs and operations currently being employed around the world and the United States? How can we leverage these estimates to make impactful decisions and drive change? What are the data quality, methodological, resource, and other considerations related to measuring activity that is, by nature, a hidden event? These are some of the key questions being asked by financial and program managers around the world. This JFMIP session explores these and other issues related to fraud measurement and estimation. Join us to find out what can we learn from leaders in government both domestically and in the United Kingdom.

**Learning Objectives:**

- Learn about various fraud measurement approaches and how they can drive action and support agencies' ability to demonstrate progress towards fraud prevention goals.
- Learn about the development of the UK's efforts to estimate fraud and the successes they've had in

changing agencies' approach to fraud prevention.

- Hear how state officials from Oregon used measurement to improve fraud prevention for the SNAP program, in partnership with Do Not Pay.

**CPE Credit:** 1.5 CPE will be granted for this session

**Prerequisites and Advance Preparation:** None

**Field of Study:** Auditing

**Program Level:** Basic

**Speakers:**

*Rebecca Shea, Director, Forensic Audits and Investigative Service, Government Accountability Office (Moderator)*  
*Heather Dunahoo, Assistant Director, Forensic Audits and Investigative Service, Government Accountability Office*  
*Ian Green, Audit Manager – Data Analytics, Oregon Secretary of State Audits Division*  
*Rob Malcomson, Deputy Director for Policy, United Kingdom Public Sector Fraud Authority*

## Applying Human Intelligence to Realize Sound Artificial Intelligence in the Public Sector

Thursday, April 4: 12:50 to 2:05 PM

**Program Description:** Artificial intelligence (AI) is no longer an exotic concept and represents a technological inflection point that is rapidly altering how governmental entities function. However, incredible advances in capabilities come with real impacts on jobs, privacy, security, and equity. Learn from pioneering public sector organizations that are tackling complex facets of AI to make sure we appropriately harness opportunities stemming from use of this revolutionary class of technology while mitigating adverse impacts.

**Learning Objectives:** Artificial Intelligence

- Current state of AI implementations in the public sector
- Lessons learned from scaling AI capabilities
- Understand why AI accountability matters
- Effective approach towards acquisition of AI capabilities
- Maintaining AI competitiveness through research

**CPE Credit:** 1.5 CPE will be granted for this session

**Prerequisites and Advance Preparation:** None

**Field of Study:** Information Technology

**Program Level:** Basic

**Speakers:**

*Taka Ariga, Chief Data Scientist and Director of Innovation Lab, Government Accountability Office (Moderator)*  
*Bonnie Evangelista, Acting Deputy Chief Digital and AI Officer for Acquisitions, Office of the Chief Digital and Artificial Intelligence Officer, U.S. Department of Defense*  
*Tina Kim, State Government Accountability Deputy Comptroller, Office of the Deputy Comptroller for the State of New York*  
*Quentin McCoy, Director of Procurement, Office of the Chief Digital and Artificial Intelligence Officer, U.S. Department of Defense*

## Agency Best Practices for Reducing Fraud and Increasing Payment Integrity

Thursday, April 4: 2:20 to 3:10 PM

**Program Description:** GAO has spent many years now combatting fraud and improper payments. Part of this effort has included reports it issues on fraud and improper payments. Join this session to discover what GAO has found and where it has seen signs of improvement. GAO will also walk the audience through emerging trends that all federal financial managers should be aware of. Some federal agencies will also share their experience, and how they've responded to GAO's reports.

**Learning Objectives:** Payment Integrity (i.e., fraud and improper payment improvements):

- Participants will be able to identify key trends in payment integrity—such as for fraud risk management and improper payments—based on GAO's recent reports.
- Participants will be able to apply lessons learned from other agencies' experiences in improving payment integrity.
- Participants will be able to describe challenges to fraud prevention and reducing improper payments around government.

**CPE Credit:** 1.0 CPE will be granted for this session

**Prerequisites and Advance Preparation:** None

**Field of Study:** FINT (Finance-Technical)

**Program Level:** Basic

### Speakers:

*Beryl Davis, Managing Director, Financial Management and Assurance, Government Accountability Office (Moderator)*

*Johana Ayers, Managing Director, Forensic Audits and Investigative Service, Government Accountability Office*

*Dan Flavin, Assistant Director, Financial Management and Assurance, Government Accountability Office*

*Nicole Frish, Senior Policy Advisor, Office of Finance, Office of Management, Department of Veterans Affairs*

*Eric Rivera, Assistant Inspector General for Audits, Office of Information Management and Technology, Export-Import Bank of the U.S.*

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## The Future Federal Workforce: Equip Yourself Now to Embrace Challenges and Opportunities

Thursday, April 4: 3:25 to 4:40 PM

**Program Description:** As part of the Office of Personnel Management (OPM) memorandum issued in July 2023 on how government agencies can use and implement provisions outlined in the Artificial Intelligence (AI) in Government Act of 2020, OPM identified 44 general competencies (e.g., accountability, attention to detail, organizational awareness, strategic thinking, technology awareness, written communication, and mathematical reasoning) and 14 technical competencies (e.g., application development, data analysis and modeling, simulation, etc.) to support agencies targeting AI skills needed to fill positions to expand AI capabilities governmentwide. As technology advances and operational environment changes, they impact the federal workforce more than ever in all fronts, from recruiting the next generation of leaders, employee retention, to professional development and training. All present challenges and opportunities for shaping directions of the future federal workforce – and it's all up to us to equip ourselves to get ready for the challenges and seize the opportunities ahead.

**Learning Objectives:** Session participants will learn about current challenges presented to the future federal workforces and key skill sets needed by financial management professionals. Session participants will learn about current various initiatives and pilot programs sponsored by the CFO Council and OPM that offers solutions for the future federal workforce.

**CPE Credit:** 1.5 CPE will be granted for this session

**Prerequisites and Advance Preparation:** None

**Field of Study:** BMO (Business Management & Organization)

**Program Level:** Basic

**Speakers:**

*Eric Popiel, Manager for the Future of Work Group, Office of Workforce Policy and Innovation, U.S. Office of Personnel Management (Moderator)*

*Karin Dasuki, Director of the Office of Finance and Accounting, Department of Energy*

*Erica Gaddy, Deputy Chief Financial Officer and Chief Risk Officer, Bureau of the Fiscal Service, Department of the Treasury*

*Kimberly Holden, Principal Deputy Associate Director, Office of Workforce Policy and Innovation, U.S. Office of Personnel Management*

*Steve Kunze, Deputy Chief Financial Officer, Department of Commerce*



## CONFERENCE DETAILS

### PROGRAM REGISTRATION REQUIREMENTS

Registration is free but is available exclusively to federal, state, and local employees, and vendors with current government contracts.

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### INSTRUCTIONAL DELIVERY METHOD

Instruction for all sessions will be delivered as “Group Internet based”.

Session Descriptions, Learning Objectives, Prerequisites, Preparation requirements, and Fields of Study for event sessions are listed on pages 6-13.

2024 JFMIP conference sessions require “Basic” program knowledge. Prerequisites are not required to attend any session.

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### ATTENDANCE MONITORING POLICY AND CPE (NON-NASBA) CREDITS

CPE (non-NASBA) credits will only be granted if you participate in person or in the original live webcast, and meet the duration requirement of the session.

Viewing times (in minutes)	CPE Credits
50-60	1.0
~75	1.5

For virtual and in-person attendees, please complete the CPE tracker using the codes provided at the end of each session. We will email you a CPE certificate that you will need to complete (i.e., fill in your name, participant code, minutes attended, and the number of CPEs earned) to self-certify the sessions you attended.

**Important:** Attendees who view these sessions at a later time will not qualify for CPE credits.

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### COMPLAINT RESOLUTION POLICIES

For more information regarding administrative policies or to file a complaint, please contact us at [JFMIPCPE@gao.gov](mailto:JFMIPCPE@gao.gov)

Substitutions are not authorized for this event.

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## CONFERENCE EVALUATION

Virtual attendees will receive an online survey in the form of polling question(s) at the end of each session.

In-person attendees will receive a hardcopy of the survey. Please take a few minutes at the completion of the conference to evaluate the sessions and turn in the survey as you exit.

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## SESSION PRESENTATIONS

Select educational session presentations will be posted for your reference. The posting location will be sent to registered attendees following the conference.

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## ACKNOWLEDGEMENTS

*We thank the conference presenters for the informative sessions, conference attendees for asking important questions, and conference panel members for providing knowledgeable answers.*

*We also are grateful to the conference volunteers who gave helpful assistance, registration staff who welcomed attendees, and the conference coordination team who organized all the details.*

*Special thanks to the National Science Foundation and members of its Meeting and Events Management team for hosting this year's 2024 JFMIP conference venue.*

*Thanks for attending the 2024 JFMIP conference. The JFMIP Planning Committee looks forward to working together with you in the coming year.*