

Payment Integrity Scorecard

Program or Activity
Federal Crop Insurance Corporation

Reporting Period
Q3 2021

Change from Previous FY (\$M)

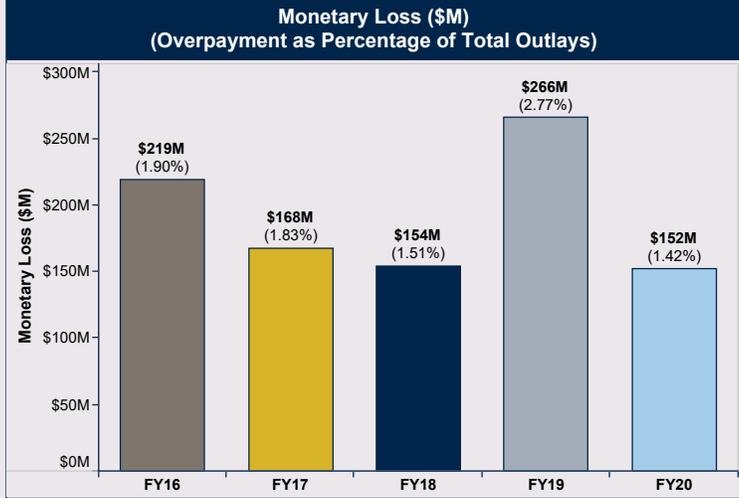
-\$114M



USDA
Federal Crop Insurance Corporation

Brief Program Description:
RMA administers the Federal Crop Insurance Program to provide crop insurance to farmers and ranchers. Approved Insurance Providers (AIPs) sell and service the policies through a partnership with RMA, and share in the risk associated with losses.

Key Milestones	Status	ECD
1 Develop mitigation strategies to get the payment right the first time	Completed	Jun-20
2 Evaluate the ROI of the mitigation strategy	Completed	Jun-20
3 Determine which strategies have the best ROI to prevent cash loss	Completed	Jun-20
4 Implement new mitigation strategies to prevent cash loss	Completed	May-20
5 Analyze results of implementing new strategies	Completed	Jun-21
6 Achieved compliance with PIIA	On-Track	Jun-22
7 Identified any data needs for mitigation	On-Track	Jun-22



Goals towards Reducing Monetary Loss	Status	ECD
1 Q3 2021 Conduct a comparative analysis of improper payments focusing on Actual Production History (APH) certification and unit structure support.	Completed	May-21
2 Q3 2021 Issue updates to the apple policy as a result of RMA's review.	On-Track	Dec-22

Recovery Method	Brief Description of Plans to Recover Overpayments	Brief Description of Actions Taken to Recover Overpayments
1 Recovery Audit	AIPs are notified of any overpayments through RMA's Compliance Activities and Results System (CARS) in accordance with the Standard Reinsurance Agreement requirements. They are then tracked, collected, and verified through RMA's accounting system.	AIPs are notified of any overpayments through RMA's Compliance Activities and Results System (CARS) in accordance with the Standard Reinsurance Agreement requirements. They are then tracked, collected, and verified through RMA's accounting system.
2 Recovery Activity	AIPs are notified of any overpayments through RMA's Compliance Activities and Results System (CARS) in accordance with the Standard Reinsurance Agreement requirements. They are then tracked, collected, and verified through RMA's accounting system.	AIPs are notified of any overpayments through RMA's Compliance Activities and Results System (CARS) in accordance with the Standard Reinsurance Agreement requirements. They are then tracked, collected, and verified through RMA's accounting system.

Accomplishments in Reducing Monetary Loss		Date
1	RMA's six Regional Compliance Offices (RCOs) completed reviews for 330 case policies in the Fiscal Year 2021 IPERIA sample.	Apr-21
2	RMA reduced the improper payment rate for the Federal Crop Insurance Program from 2.31% in Fiscal Year 2020 to 1.41% in Fiscal Year 2021.	Jun-21
3	RMA was found to be compliant in all areas of OIG audit 50024-0001-24, USDA's Fiscal Year 2020 Compliance with Improper Payment Requirements.	Jun-21

Amt(\$)	Root Cause of Monetary Loss	Root Cause Description	Mitigation Strategy	Brief Description of Mitigation Strategy and Anticipated Impact
\$127M	Inability to authenticate eligibility; inability to access data	A majority of these errors resulted from the policyholder's inability to support Actual Production History (APH) certifications. More specifically, the inability to support unit structure at the level to which they certified.	Audit or Internal Controls	RMA issued Information Memorandum (IM): COM-20-005 which addressed the importance of certifying production at a unit level that can be supported. The anticipated impact of the IM is to improve the accuracy of production certifications.
\$25M	Administrative or process errors made by: others (participating lender, health care provider, or other organization administering Federal dollars)	To address Actual Production History (APH) concerns specific to the Apple program, RMA entered into a contract to assess the program, address program vulnerabilities, and provide proposed program changes.	Cross Enterprise Sharing	RMA is in the process of developing guidelines for production reporting to include identifying the types of records and required entries on records for reporting apple production. The anticipated impact is accuracy of production certification.

Monetary Loss - Monetary loss to the Government includes amounts that should not have been paid and in theory should/could be recovered.