

Goal: Getting Payments Right



DOD
Military Pay

Brief Program Description:

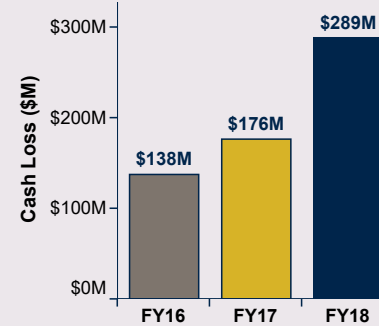
The Military Pay program reviews payments made by the Defense Finance and Accounting Service to Active, Reserve, and National Guard Military Service members for salary, benefits, and other compensation entitlements.

Change from Previous FY (\$M)

\$113M



Cash Loss by FY (\$M)



Key Milestones		Status	ECD
1	Finalize cash loss estimation methodology	On-Track	Oct-19
2	Identify cash loss amount for FY 2018	Completed	Oct-18
3	Identify true root causes of cash loss	On-Track	Oct-19
4	Develop mitigation strategies to get the payment right the first time	On-Track	Dec-19
5	Evaluate the ROI of the mitigation strategy	On-Track	Dec-19
6	Determine which strategies have the best ROI to prevent cash loss	On-Track	Dec-19

Quarterly Progress Goals			Status	Notes	ECD
1	Q4 2018	Determine the best approach and appropriate sources to obtain sufficient and timely personnel supporting documentation for payroll disbursements from the relevant DoD Component(s).	Completed	N/A	Dec-18
2	Q4 2018	Update the Military Pay sampling and testing plans, and notify OMB of the revised timeframe for sampling and obtain OMB approval.	Completed	N/A	Dec-18

Recent Accomplishments		Date
1	Updated the Military Pay sampling and testing plans and received OMB approval of the revised timeframe for sampling.	Sep-18
2	Identified the appropriate data sources for personnel supporting documentation in each of the Military Services.	Nov-18

FY18 Amt(\$)	Root Cause	Root Cause Description	Mitigation Strategy	Anticipated Impact of Mitigation
\$289M	Administrative or process errors made by: state or local agency	Errors caused by incorrect data entry, classifying, or processing of applications or payments.	In FY 2019, DoD is implementing a new review process for the Military Pay program. The new process will introduce verification of members' pay and allowances with supporting documentation. This change will improve root cause analysis and mitigation.	Based on the new review process for the Military Pay program, DoD will improve its ability to determine specific root causes of military pay improper payments and develop more targeted and effective corrective actions to reduce and prevent them.