Goal: Getting Payments Right



USDA
Special Supplemental Nutrition Program for Women, Infants, and Children

Brief Program Description:
WIC provides Federal grants to States for supplemental foods, health care referrals, and nutrition education/breastfeeding support for low-income pregnant and postpartum women, and to infants and children up to age five who are at nutritional

Key I	Milestones	Status	ECD
1	Finalize cash loss estimation methodology	Completed	Oct-18
2	Identify cash loss amount for FY 2018	Completed	Oct-18
3	Identify true root causes of cash loss	Completed	Oct-18
4	Develop mitigation strategies to get the payment right the first time	Completed	Oct-18
5	Evaluate the ROI of the mitigation strategy	On-Track	Jun-19
6	Determine which strategies have the best ROI to prevent cash loss	On-Track	Jun-19



-\$89M





Quarterly Progress Goals		Status	Notes	ECD		
	1	Q4 2018	Complete the 2-year Funding and Participation target area management evaluation (ME) reporting work.	On-Track	Fieldwork was completed in September 2018. Reporting work is expected to be complete by the end of Q2 of FY 2019. ME follow up work will continue until all MEs are closed.	Mar-19
	2	Q4 2018	Move two resources (WIC Vendor Management and Food Delivery Handbook update; and WIC Certification and Eligibility Handbook) through clearance in preparation for release.	On-Track	Both documents are in draft	Mar-19

Recent Accomplishments			
	1	Completed a draft WIC Certification and Eligibility Handbook (draft is currently under review/in clearance).	Sep-18
	2	Completed all fieldwork for the 2-year Funding and Participation ME target area.	Sep-18
	3	Completed a draft update to the WIC Vendor Management and Food Delivery Handbook (draft is currently under review/in clearance).	Nov-18

FY18 Amt(\$)	Root Cause	Root Cause Description	Mitigation Strategy	Anticipated Impact of Mitigation
\$108M	Administrative or process errors made by: state or local agency	Inis root cause applies because access to WIC benefits and services are dependent on State agencies to manage Program	To ensure that WIC State/local agencies operate the Program in accordance with federal requirements, FNS conducts oversight (management evaluations), provides ongoing technical assistance, and develops resources targeted to key needs.	Areas of noncompliance will be identified through oversight, and corrected through technical assistance and the provision of resources (developed to assist State/local agencies as they develop/update policies/procedures).