

Goal: Getting Payments Right



DOD
Travel Pay

Brief Program Description:

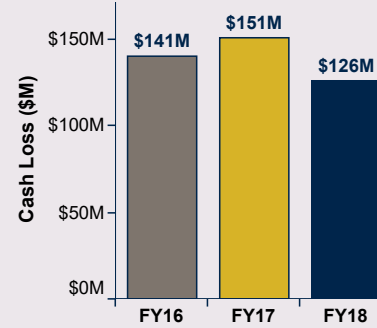
The DoD Travel Pay program reviews payments made by DFAS, Army, Navy, Air Force, and Marine Corps to Active, Reserve, and National Guard Military Service members and civilians for temporary and permanent travel and/or transportation-related expenses.

Change from Previous FY (\$M)

-\$25M



Cash Loss by FY (\$M)



Key Milestones		Status	ECD
1	Finalize cash loss estimation methodology	Completed	Oct-18
2	Identify cash loss amount for FY 2018	Completed	Oct-18
3	Identify true root causes of cash loss	Completed	Oct-18
4	Develop mitigation strategies to get the payment right the first time	On-Track	Dec-18
5	Evaluate the ROI of the mitigation strategy	On-Track	Dec-19
6	Determine which strategies have the best ROI to prevent cash loss	On-Track	Dec-19

Quarterly Progress Goals			Status	Notes	ECD
1	Q4 2018	Achieve a monthly/quarterly Defense Travel System improper payments rate below 5.75 percent.	On-Track	Defense Travel System improper payment metrics are reported by DFAS to DoD Components on a monthly basis.	Sep-19
2	Q4 2018	Finalize Component corrective action plans (CAPs) for travel improper payments.	On-Track	N/A	Dec-18

Recent Accomplishments		Date
1	In FY 2018, the DoD Travel Pay program met its improper payment target rate (i.e., 6 percent) for the first time in six years.	Nov-18

FY18 Amt(\$)	Root Cause	Root Cause Description	Mitigation Strategy	Anticipated Impact of Mitigation
\$126M	Administrative or process errors made by: state or local agency	Errors caused by incorrect data entry, classifying, or processing of applications or payments.	Provide additional guidance and focused training, as well as increase visibility of improper travel payments to senior accountable officials and enhance travel system controls.	Reduce travel improper payments and comply with the program's annual target rate for improper payments.