

# Goal: Getting Payments Right

Change from Previous FY (\$M)

-\$203M



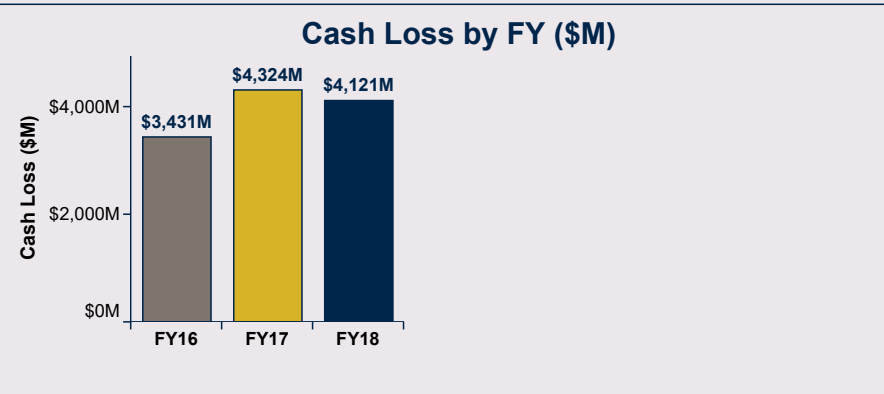
## SSA

Supplemental Security Income

### Brief Program Description:

The Supplemental Security Income (SSI) program provides financial support to aged, blind, and disabled adults and children who have limited income and resources.

Key Milestones	Status	ECD
1 Finalize estimated cash loss estimation methodology	On-Track	Oct-20
2 Identify estimated cash loss amount for FY 2018	On-Track	Oct-20
3 Identify true root causes of cash loss	On-Track	Oct-20
4 Develop mitigation strategies to get the payment right the first time	On-Track	Oct-20
5 Evaluate the ROI of the mitigation strategy	On-Track	Sep-21
6 Determine which strategies have the best ROI to prevent cash loss	On-Track	Sep-21



Quarterly Progress Goals	Status	Notes	ECD
1 Q2 2019 Improve myWageReport applications' functionality to increase accurate wage reporting.	On-Track	Telephone and mobile wage reporting provide additional options for SSI recipients to self-report wages in time to prevent improper payments.	Sep-19
2 Q2 2019 Evaluate outcomes from integrating third party, non-home real property data in the SSI claims system and define a plan and baseline for measuring effectiveness.	On-Track	SSI ineligibility may result if a recipient owns real property other than his or her principal place of residence and the current equity value exceeds the SSI resource limit.	Oct-19

Recent Accomplishments	Date
1 In FY 2018, we processed 1,206,219 wage reports using SSI telephone wage reporting and SSI mobile wage reporting, which represents a 10 percent increase compared to FY 2017, mitigating improper payments resulting from unreported wages.	Nov-18
2 We convened planning for a data exchange with the Department of Homeland Security's (DHS) Arrival and Departure Information System in FY 2019-2020, which will mitigate improper payments resulting from absence from the U.S.	Nov-18
3 Evaluating outcomes of integrating third party non-home real property data in the SSI claims system, collecting and analyzing management information. Preliminary analysis; positive results. Efforts to collect additional data to assess ROI is ongoing.	Dec-18

FY18 Amt(\$)	Root Cause	Root Cause Description	Mitigation Strategy	Anticipated Impact of Mitigation
\$3,541M	Inability to authenticate eligibility: inability to access data	Reliance on timely self-reporting of income and assets affecting SSI payment and eligibility.	Increase the number of successful wage reports received using automated SSI wage reporting systems.	Successful wage reports received timely will reduce overpayments.
\$304M	Inability to authenticate eligibility: data needed does not exist	In-kind Support and Maintenance (ISM) refers to the policy for reducing benefits amounts for recipients who receive support in the form of food, shelter, or both from family.	The FY 2010 President's Budget includes a proposal that would replace ISM with a flat-rate benefit reduction for adults living with others.	Simplifies the program and reduces reporting burden on recipients and representative payees.
\$184M	Administrative or process errors made by: federal agency	Improper payments caused by incorrect data entry, classifying, or processing of application or payments made by Federal agencies that administer Federal dollars.	Issue period reminders and policy clarifications focused on correct data entry, claims processing and related status, and regulations.	Reduced payment errors related to administrative and processing errors.

Cash Loss - Cash loss to the Government includes amounts that should not have been paid and in theory should/could be recovered.