

Goal: Getting Payments Right

Program or Activity
Total Program Retirement

Reporting Period
Q3 2019

Change from Previous FY (\$M)

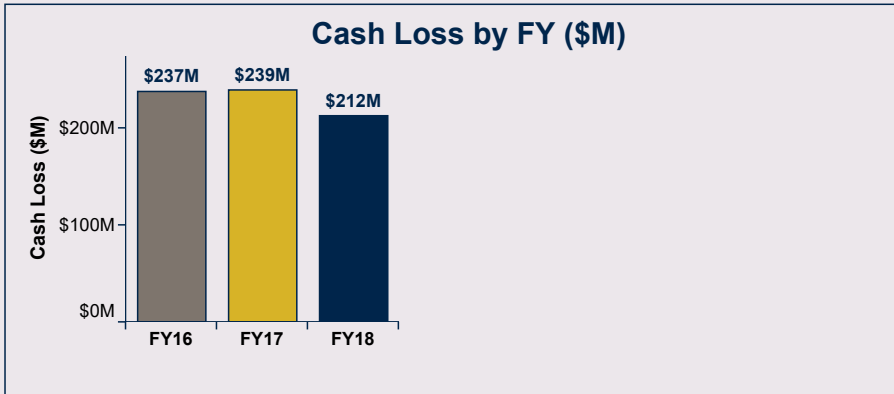
-\$27M



OPM
Total Program Retirement

Brief Program Description:

Retirement Services provides Federal employees, retirees and their families with benefits that offer choice, value, and quality to maintain a competitive employer.



Key Milestones		Status	ECD
1	Finalize estimated cash loss estimation methodology	Completed	Oct-18
2	Identify estimated cash loss amount for FY 2018	Completed	Nov-18
3	Identify true root causes of cash loss	At Risk	Oct-20
4	Develop mitigation strategies to get the payment right the first time	On-Track	Oct-20
5	Evaluate the ROI of the mitigation strategy	On-Track	Oct-21
6	Determine which strategies have the best ROI to prevent cash loss	On-Track	Oct-21

Quarterly Progress Goals			Status	Notes	ECD
1	Q3 2019	Conduct over age 90 project	On-Track	N/A	Jun-19
2	Q3 2019	Analyze DNP Portal	On-Track	As improvements/changes are made to the DNP Portal, RS will continue to analyze the DNP tool. RS found that the DNP Portal currently is not a beneficial addition in identifying improper payments. RS has cited several issues with the DNP tool.	Dec-20

Recent Accomplishments		Date
1	Establish the Fraud Branch to detect and mitigate improper payments.	Feb-19
2	FERS Annuity Supplement Match completed	Mar-19
3	Conducted over age 90 survey	Jun-19

FY18 Amt(\$)	Root Cause	Root Cause Description	Mitigation Strategy	Anticipated Impact of Mitigation
\$118M	Failure to verify: death data	"Failure to Verify: Death Data," aligns to OMB's definition, OPM does not view this as a literal interpretation. OPM verifies entitlement to survivor benefits yet does not verify death data for each individual recurring monthly payment. Total \$118.3	OPM will continue to use surveys & matches to detect & prevent improper payments. OPM will conduct a match to identify discrepancies that may exist btw the OPM annuity roll (AR) & the SSA's pay system. Conduct annual data matches btw AR & SSA DMF.	Reduce the number of annuitants/survivors receiving payments erroneously after death.
\$94M	Other reason	OPM currently unable to provide the level of granularity needed to fully fulfill the requirements. As a result, the remaining balance is in "other reason" to include FERS Disability offset for social security disability, fraud, etc. Total \$94.10	OPM will continue communicating with internal offices and Treasury to properly identify root causes of improper payments. OPM will take advantage of various training offered by Treasury regarding TCIS, DNP File and the Int'l Treasury System.	OPM can establish effective corrective actions once root causes of improper payments are properly identified; and users of the improper payments data in the AFR will obtain a more complete and accurate picture of OPM's improper payments.

Cash Loss - Cash loss to the Government includes amounts that should not have been paid and in theory should/could be recovered.