

Goal: Getting Payments Right

Program or Activity
Children's Health Insurance Progr..

Reporting Period
Q4 2019

Change from Previous FY (\$M)

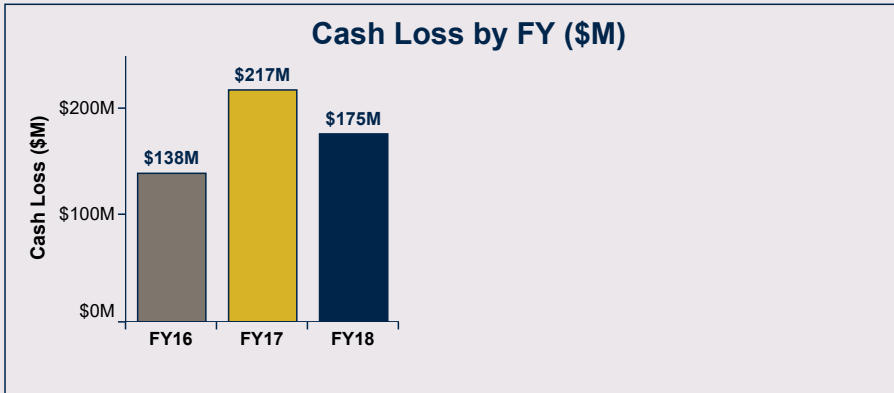
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HHS
Children's Health Insurance Program

Brief Program Description:

The Children's Health Insurance Program (CHIP) is a joint federal/state program, administered by the states, that provides health insurance for qualifying children.



| Key Milestones | | Status | ECD |
|----------------|---|-----------|--------|
| 1 | Finalize estimated cash loss estimation methodology | Completed | Nov-18 |
| 2 | Identify estimated cash loss amount for FY 2018 | Completed | Nov-18 |
| 3 | Identify true root causes of cash loss | Completed | Nov-18 |
| 4 | Develop mitigation strategies to get the payment right the first time | Completed | Nov-18 |
| 5 | Evaluate the ROI of the mitigation strategy | On-Track | Nov-19 |
| 6 | Determine which strategies have the best ROI to prevent cash loss | On-Track | Nov-19 |

| Quarterly Progress Goals | | | Status | Notes | ECD |
|--------------------------|---------|--|-----------|-------|--------|
| 1 | Q4 2019 | Conduct a Medicaid Integrity Institute course titled "Medicaid Provider Enrollment Seminar," which focuses exclusively on complying with provider screening & enrollment requirements to reduce state and local agency process errors. | Completed | N/A | May-19 |
| 2 | Q4 2019 | HHS will work to complete status assessments of FY 2016 Payment Error Rate Measurement (PERM) corrective action plans and provide corresponding corrective action feedback to states. | Completed | N/A | Jun-19 |

| Recent Accomplishments | | Date |
|------------------------|--|--------|
| 1 | As of April 2019, all states have access to Death Master File data through CMS' Data Exchange system. | Apr-19 |
| 2 | Conducted a Medicaid Integrity Institute course titled "Medicaid Provider Enrollment Seminar" in May 2019, which focused exclusively on complying with provider screening & enrollment requirements to reduce state and local agency process errors. | May-19 |

| FY18 Amt(\$) | Root Cause | Root Cause Description | Mitigation Strategy | Anticipated Impact of Mitigation |
|--------------|---|---|---|--|
| \$167M | Administrative or process errors made by: state or local agency | Administrative or Process Errors Made by: State or Local Agency resulted in overpayments of \$126.69 million. State financial system incorrectly processed payment for beneficiary not eligible for CHIP. | Work with all states to develop state-specific corrective action plans to reduce improper payments. States are responsible for implementing, monitoring, and evaluating the corrective action plan effectiveness, with assistance and oversight from HHS. | HHS takes a holistic approach to develop corrective actions from various perspectives. Impact on the improper payment rate may not be realized for several years, and implementing new/revised policies may also result in a slight increase in rates. |
| | | Administrative or Process Errors Made by: State or Local Agency resulted in overpayments of \$30.20 million. Provider not enrolled. | Reduce administrative or process errors made by state or local agency through state Medicaid provider enrollment tools, technical assistance and site visits for provider screening & enrollment, and training through the Medicaid Integrity Institute. | HHS takes a holistic approach to develop corrective actions from various perspectives. Impact on the improper payment rate may not be realized for several years, and implementing new/revised policies may also result in a slight increase in rates. |
| | | Administrative or Process Errors Made by: State or Local Agency resulted in overpayments of \$10.05 million. State did not process claim correctly. | Work with all states to develop state-specific corrective action plans to reduce improper payments. States are responsible for implementing, monitoring, and evaluating the corrective action plan effectiveness, with assistance and oversight from HHS. | HHS takes a holistic approach to develop corrective actions from various perspectives. Impact on the improper payment rate may not be realized for several years, and implementing new/revised policies may also result in a slight increase in rates. |

Cash Loss - Cash loss to the Government includes amounts that should not have been paid and in theory should/could be recovered.