Goal: Getting Payments Right

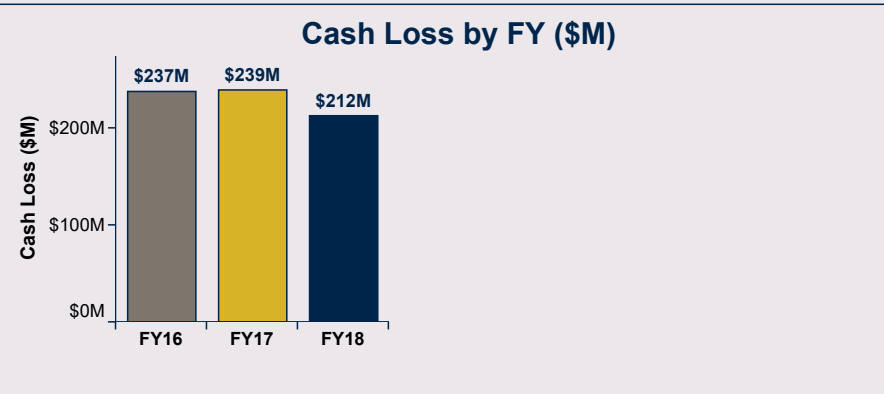| Program or Activity	Reporting Period
Total Program Retirement	Q4 2019

Change from Previous FY ($M) | **-$27M** ⬇

OPM
Total Program Retirement

Brief Program Description:
Retirement Services provide Federal employees, retirees, and their families with benefits that offer choice, value, and quality to maintain a competitive employer.

Cash Loss by FY ($M)

Key Milestones		Status	ECD
1	Finalize estimated cash loss estimation methodology	Completed	Oct-18
2	Identify estimated cash loss amount for FY 2018	Completed	Nov-18
3	Identify true root causes of cash loss	On-Track	Oct-20
4	Develop mitigation strategies to get the payment right the first time	On-Track	Oct-20
5	Evaluate the ROI of the mitigation strategy	On-Track	Oct-21
6	Determine which strategies have the best ROI to prevent cash loss	On-Track	Oct-21

Quarterly Progress Goals			Status	Notes	ECD
1	Q4 2019	Conduct Consolidated Death Match	On-Track	N/A	Sep-19
2	Q4 2019	Conduct Death Master File Match	On-Track	N/A	Sep-19

Recent Accomplishments		Date
1	Disability Earnings Survey Completed	Jul-19
2	FERS Annuity Supplement Earnings Survey Completed	Jul-19
3	OPM attended Payment Integrity Center of Excellence Deceased Payee Roundtable held by Treasury's Bureau of Fiscal Service.	Aug-19

FY18 Amt($)	Root Cause	Root Cause Description	Mitigation Strategy	Anticipated Impact of Mitigation
$118M	Failure to verify: death data	While the category aligns to OMB's definition, OPM does not view this as a literal interpretation. OPM verifies entitlement to survivor benefits yet does verify death data for each individual recurring monthly payment.	OPM will continue to utilize surveys/matches to detect & prevent improper payments. OPM conduct a match to identify discrepancies that may exist btw the OPM annuity roll & the SSA pay system. OPM will conduct data matches btw annuity roll & SSA DMF.	Reduce the number of annuitants/survivors receiving payments erroneously after death.
$94M	Other reason	Currently unable to provide the level of detail needed to fully fulfill OMB A-136. The balance of I/P are in "other reason" to include the FERS Disability Offset for SS Disability, Delayed reporting Eligibility, Unauthorized dual benefit or overlap	OPM will continue communicating with internal offices and Treasury to properly identify root causes of I/P. OPM will take advantage of Treasury's training for Check Info. System, the DNP File, and the Int'l Treasury System.	OPM can est. effective corrective actions once root causes of I/P are properly identified; and users of the I/P data in the AFR will obtain a more complete and accurate picture of OPM's improper payments.

Cash Loss - Cash loss to the Government includes amounts that should not have been paid and in theory should/could be recovered.