Goal: Getting Payments Right

Program or Activity American Opportunity Tax Credit

Reporting Period Q1 2020

Change from Previous FY (\$M)

N/A

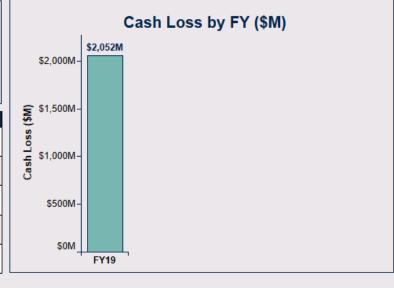


Treasury

American Opportunity Tax Credit

<u>Brief Program Description:</u>
AOTC is a credit for qualified education expenses paid for eligible students for the first 4 years of higher education. Up to 40% (\$1,000) of the annual maximum amount is refundable.

| Key | Milestones | Status | ECD |
|-----|---|-----------|--------|
| 1 | Develop mitigation strategies to get the payment right the first time | Completed | Aug-19 |
| 2 | Evaluate the ROI of the mitigation strategy | At Risk | Sep-20 |
| 3 | Determine which strategies have the best ROI to prevent cash loss | At Risk | Sep-20 |
| 4 | Implement new mitigation strategies to prevent cash loss | On-Track | Oct-19 |
| 5 | Analyze results of implementing new strategies | On-Track | Sep-20 |



| Quarterly Progress Goals | | Status | Notes | ECD | |
|--------------------------|---------|--|----------|---|--------|
| 1 | Q1 2020 | Reject electronic returns with missing or inconsistent information via math error. | On-Track | In FY 2018, approximately 72% of all returns are filed electronically. | Sep-20 |
| 2 | Q1 2020 | Conduct post-refund audits to recapture overclaims. | On-Track | In FY 2019, document matching accounted for 44% of all base enforcement activities (i.e., Audit Closures, Math Error Notices, and Document Matching) and protected over \$1 billion in revenue. | Sep-20 |

| Recen | cent Accomplishments | | | |
|-------|---|--------|--|--|
| 1 | IRS held 3rd Refundable Credit summit to share progress on recent legislative provisions, provide info on current activities and plans for 2020 filing season, and get input to increase participation, improve administration and reduce RTC overclaims. | Sep-19 | | |
| 2 | Continued partnership with members of key tax software associations to reduce RTC overclaims and assist preparers in meeting due diligence requirements. IRS shared the FY2020 return preparer strategy and preparer-related filing season improvements. | Dec-19 | | |

| Amt(\$) | Root Cause | Root Cause Description | Mitigation Strategy | Anticipated Impact of Mitigation |
|----------|--|---|---|---|
| \$1,293M | Program design or structural issues | Approx. \$1.3B (63%) of AOTC overclaims is because IRS lacks data to confirm payment accuracy during return processing or the authority to enforce eligibility requirements during processing when the data exists. | IRS will continue math error notices, document matching, return preparer initiatives, etc. IRS will continue outreach/education programs and work with Treasury on legislative proposals to improve compliance and reduce overclaims. | Reduce taxpayer filing error, educate taxpayers and paid preparers on the law and common filing errors. |
| \$759M | Inability to authenticate eligibility: data needed does not exist | Approx. \$0.76B (37%) of total AOTC overclaims is due to the lack of data needed to support automated compliance checks, misreported income, and filing status errors. | IRS will continue math error notices, document matching, return preparer initiatives, etc. IRS will continue outreach/education programs and work with Treasury on legislative proposals to improve compliance and reduce overclaims. | Reduce taxpayer filing error, educate taxpayers and paid preparers on the law and common filing errors. |

Cash Loss - Cash loss to the Government includes amounts that should not have been paid and in theory should/could be recovered.