

# Goal: Getting Payments Right

Program or Activity  
Military Pay

Reporting Period  
Q1 2020

Change from Previous FY (\$M)

-\$245M

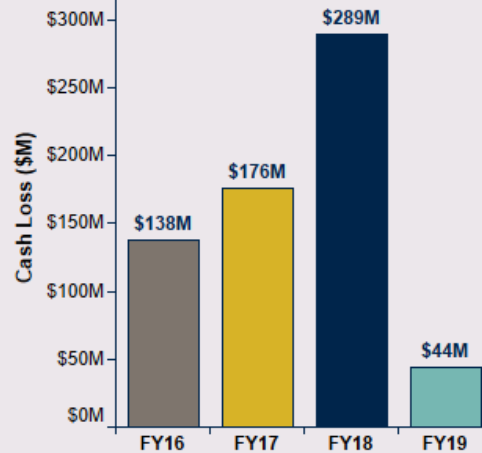


**DOD**  
Military Pay

**Brief Program Description:**

Payments made by the Defense Finance and Accounting Service (DFAS) to Active, Reserve, and National Guard Military Service members for salary, benefits, and other compensation entitlements.

## Cash Loss by FY (\$M)



Key Milestones	Status	ECD
1 Develop mitigation strategies to get the payment right the first time	On-Track	Sep-20
2 Evaluate the ROI of the mitigation strategy	On-Track	Sep-20
3 Determine which strategies have the best ROI to prevent cash loss	On-Track	Sep-20
4 Implement new mitigation strategies to prevent cash loss	On-Track	Sep-20
5 Analyze results of implementing new strategies	On-Track	Sep-20

Quarterly Progress Goals	Status	Notes	ECD
1 Q1 2020 Review current SOPs to identify gaps and conduct meetings with stakeholders to discuss recommendations on the content and/or process requirements necessary to complete the post payment reviews.	On-Track		Jan-20
2 Q1 2020 Update the SOP that establishes the responsibilities for the administration and processing of the military pay reviews in support of the Improper Pay Elimination and Recovery Act (IPERA).	On-Track		Jan-20

Recent Accomplishments	Date
1 Performed a detailed analysis of root causes for each improper payment exception and prepared corrective action plans to mitigate the insufficient documentation errors.	Dec-19
2 Completed comprehensive Post Payment Review and Analysis SOPs for each of the Military Services (i.e., Army, Navy, Air Force, and Marine Corps).	Jan-20

**Cash Loss** - Cash loss to the Government includes amounts that should not have been paid and in theory should/could be recovered.