

# Goal: Getting Payments Right

**Program or Activity**  
Federal Highway  
Administration Highway Pla..

**Reporting Period**  
Q4 2020

**Change from Previous FY (\$M)**

**-\$619M**



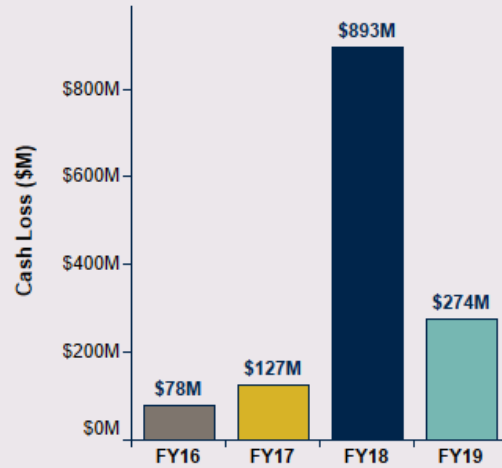
**DOT**

Federal Highway Administration Highway Planning  
and Construction

**Brief Program Description:**

The Federal Highway Administration's (FHWA) Highway Planning and Construction program supports State and local governments in the design, construction, and maintenance of the Nation's highway system. The program includes emergency relief funds.

## Cash Loss by FY (\$M)



Key Milestones	Status	ECD
1 Develop mitigation strategies to get the payment right the first time	Completed	Jun-19
2 Evaluate the ROI of the mitigation strategy	Completed	Jun-19
3 Determine which strategies have the best ROI to prevent cash loss	Completed	Jun-19
4 Implement new mitigation strategies to prevent cash loss	Completed	Jul-20
5 Analyze results of implementing new strategies	On-Track	Oct-20

Quarterly Progress Goals	Status	Notes	ECD
1 Q4 2020 FHWA will develop a catalog of improper payment risk factors and incorporate them into its annual improper payment training.	Completed	FHWA is updating the catalog to include results from the FY 2020 improper payments review.	Jun-20

Recent Accomplishments	Date
1 Completed and distributed improper payment risk catalog to FHWA field offices.	Jun-20
2 Updated and distributed guidance to FHWA field offices on reducing improper payments with State partners.	Jul-20
3 Met reduction target goals for the FY 2020 improper payment estimate.	Sep-20

Amt(\$)	Root Cause	Root Cause Description	Mitigation Strategy	Anticipated Impact of Mitigation
\$274M	Administrative or process errors made by: state or local agency	FHWA grant recipients make administrative error when requesting cost reimbursement. The most frequent billing errors are requesting reimbursement for ineligible costs and incorrect calculation of the federal share of costs.	Internal Process or Policy Change	Processes conducted by recipients with identified improper payments are expected to improve and reduce the risk of reoccurrence of payment errors. FHWA Division Offices will have increased awareness of improper payment risk factors.

**Cash Loss** - Cash loss to the Government includes amounts that should not have been paid and in theory should/could be recovered.