

Payment Integrity Scorecard

Program or Activity
Military Pay - Army

Reporting Period
Q1 2021

Change from Previous FY (\$M)

N/A

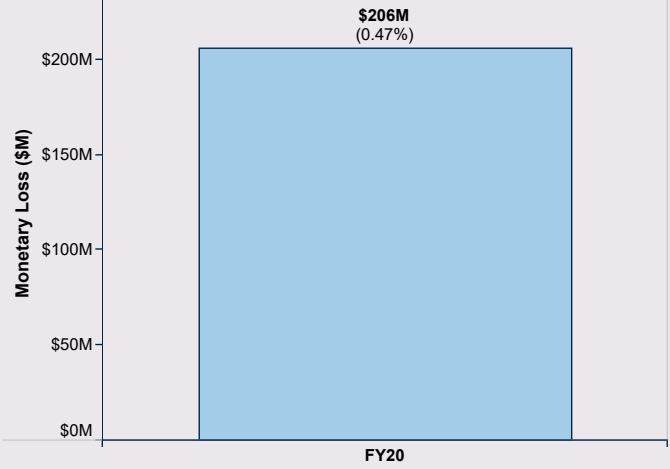


DOD
Military Pay - Army

Brief Program Description:

The Army Military Pay Program are payments disbursed by Defense Finance and Accounting Service to Active, Reserve, and National Guard Military Service members for salary, benefits, and other compensation entitlements.

Monetary Loss (\$M)
(Overpayment as Percentage of Total Outlays)



| Key Milestones | | Status | ECD |
|----------------|---|----------|--------|
| 1 | Develop mitigation strategies to get the payment right the first time | On-Track | Dec-22 |
| 2 | Evaluate the ROI of the mitigation strategy | On-Track | Dec-22 |
| 3 | Determine which strategies have the best ROI to prevent cash loss | On-Track | Dec-22 |
| 4 | Implement new mitigation strategies to prevent cash loss | On-Track | Dec-22 |
| 5 | Analyze results of implementing new strategies | On-Track | Dec-22 |
| 6 | Achieved compliance with PIIA | On-Track | Dec-22 |
| 7 | Identified any data needs for mitigation | On-Track | Dec-22 |

| Goals towards Reducing Monetary Loss | | | Status | ECD |
|--------------------------------------|---------|---|----------|--------|
| 1 | Q1 2021 | Conduct additional analysis of overpayments identified from the post payment reviews to confirm their validity, which will include coordinating with all stakeholders to review the overpayments, applicable systems, and supporting documentation. | On-Track | Dec-21 |

| Recovery Method | Brief Description of Plans to Recover Overpayments |
|---------------------|---|
| 1 Recovery Activity | Collaborating with DFAS during the Mid-Month (MM) and End-of-Month (EOM) Leave and Earnings Statement (LES) reviews are performed to identify, track and ensure debts are created to re.. |
| 2 Recovery Activity | DFAS provides the actual LES period of the overpayment to include processes that determined the overpayment. Army will conduct additional analysis of the overpayments validity. |
| 3 Recovery Activity | Overpayments identified regardless of the origin are tracked by the Army and DFAS until the debt to the Department has been satisfied. |

| Accomplishments in Reducing Monetary Loss | | Date |
|---|--|--------|
| 1 | Coordinated with DFAS to retrieve the post payment review summary report to determine the Leave and Earning Statement (LES) details that resulted in overpayments. | Jan-21 |

| Amt(\$) | Root Cause of Monetary Loss | Root Cause Description | Mitigation Strategy | Brief Description of Mitigation Strategy and Anticipated Impact |
|---------|--|---|----------------------------|---|
| \$206M | Administrative or process errors made by: federal agency | Improper payments resulted from payroll data input errors and/or untimely updates to payroll records and systems. | Audit or Internal Controls | Decrease Improper pay percentage rate and improve the Army mission readiness. |

Monetary Loss - Monetary loss to the Government includes amounts that should not have been paid and in theory should/could be recovered.