


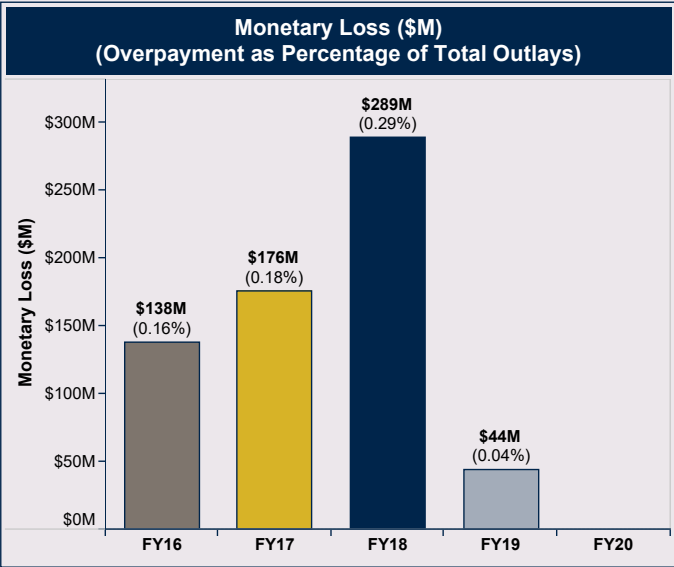
# Payment Integrity Scorecard

<b>Program or Activity</b> Military Pay	<b>Reporting Period</b> Q1 2021
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<b>Change from Previous FY (\$M)</b>	N/A
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 **DOD**  
Military Pay

**Brief Program Description:**  
Payments made by the Defense Finance and Accounting Service (DFAS) to Active, Reserve, and National Guard Military Service members for salary, benefits, and other compensation entitlements.



Key Milestones	Status	ECD
1 Develop mitigation strategies to get the payment right the first time	On-Track	May-21
2 Evaluate the ROI of the mitigation strategy	On-Track	May-21
3 Determine which strategies have the best ROI to prevent cash loss	On-Track	May-21
4 Implement new mitigation strategies to prevent cash loss	On-Track	May-21
5 Analyze results of implementing new strategies	On-Track	May-21
6 Achieved compliance with PIIA	On-Track	May-22
7 Identified any data needs for mitigation	On-Track	May-22

Goals towards Reducing Monetary Loss	Status	ECD
1 Q1 2021 Review 75% of the samples of the Military Service organizations. In addition, furnish weekly emails and host monthly meetings to discuss the status of post payment reviews, address questions and share documentation reconciliation results.	On-Track	Mar-21
2 Q1 2021 Assess newly implemented SOPs to identify gaps in business processes to disseminate sample listing. Improve the communication between the DoD Components and payment reviewers to ensure timely submission of sufficient documentation to support samples.	On-Track	May-21

Recovery Method	Brief Description of Plans to Recover Overpayments
1 N/A	Not applicable to the root cause of improper payments identified for this program.

Accomplishments in Reducing Monetary Loss	Date
1 Hosted an entrance conference with the Military Services to discuss expectations for post payment reviews, key supporting documentation requirements, and submission schedule.	Nov-20
2 Developed a centralized collaboration software tool/platform to disseminate samples to DoD Components and collect supporting documentation. Furnished PBCs using the PI SharePoint to track the overall progress of sample submission rate.	Jan-21
3 Distributed 100% of the samples to the Military Service organizations and have received 81% of the 12,166 documents needed to support the samples for review.	Jan-21

Amt(\$)	Root Cause	Root Cause Description	Mitigation Strategy	Brief Description of Mitigation Strategy and Anticipated Impact
N/A	Insufficient documentation to determine	Insufficient supporting documentation resulted from communication challenges within the Department and lack of proper understanding of what represents sufficient supporting documentation for payroll type payments.	Cross Enterprise Sharing	To perform a comprehensive review of payments based on the timely submission of proper and sufficient supporting documentation which will ultimately reduce the improper payment amount and rate.

**Monetary Loss** - Monetary loss to the Government includes amounts that should not have been paid and in theory should/could be recovered.