

Payment Integrity Scorecard

Program or Activity
Supplemental Security
Income

Reporting Period
Q1 2021

Change from Previous FY (\$M)

-\$91M

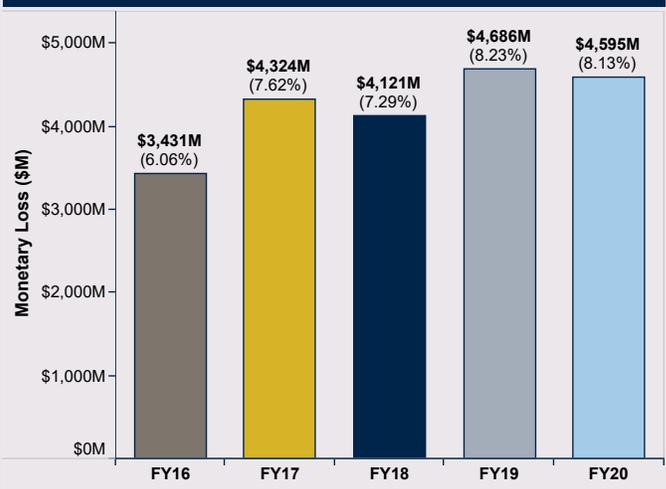


SSA
Supplemental Security Income

Brief Program Description:

The Supplemental Security Income (SSI) program provides financial support to aged, blind, and disabled adults and children who have limited income and resources.

Monetary Loss (\$M)
(Overpayment as Percentage of Total Outlays)



Key Milestones		Status	ECD
1	Develop mitigation strategies to get the payment right the first time	On-Track	Sep-21
2	Evaluate the ROI of the mitigation strategy	On-Track	Dec-22
3	Determine which strategies have the best ROI to prevent cash loss	On-Track	Dec-22
4	Implement new mitigation strategies to prevent cash loss	On-Track	Dec-22
5	Analyze results of implementing new strategies	On-Track	Dec-22
6	Achieved compliance with PIIA	On-Track	Sep-21
7	Identified any data needs for mitigation	On-Track	Sep-21

Goals towards Reducing Monetary Loss			Status	ECD
1	Q1 2021	Continue the development of the information exchange from third-party PDP to receive WEI.	On-Track	Mar-21
2	Q1 2021	Increase the number of wage reports we process using all SSI wage reporting options by 2 percent over the FY 2020 annual total.	On-Track	Sep-21

Recovery Method	Brief Description of Plans to Recover Overpayments
1 Recovery Activity	Begin investigating additional electronic remittance channels.
2 Recovery Activity	Implement lockbox service through the Department of the Treasury.
3 Recovery Activity	January 2021 Pay.gov goes live to the public.

Accomplishments in Reducing Monetary Loss			Date
1	Completed an external training video for the public on how to submit wages using myWageReporting.		Oct-20
2	We initiated automated alerts to prompt employees to review cases with potential entitlement for SSI claimants with an ineligible spouse and for claimants age 62,63,64, in current pay not receiving Social Security benefits.		Oct-20
3	Provided electronic remittance channels for ease of repayment of programmatic overpayments.		Dec-20

Amt(\$)	Root Cause of Monetary Loss	Root Cause Description	Mitigation Strategy	Brief Description of Mitigation Strategy and Anticipated Impact
\$3,996M	Inability to authenticate eligibility: inability to access data	Reliance on timely self-reporting of income and assets affecting SSI payment and eligibility.	Cross Enterprise Sharing	Improve timely receipt of wages and employment information (WEI). The information exchange will reduce our reliance on recipients to self-report WEI.
\$221M	Inability to authenticate eligibility: data needed does not exist	In-kind Support and Maintenance (ISM) refers to the policy for reducing benefits amounts for recipients who receive support in the form of food, shelter, or both from family.	Internal Process or Policy Change	Simplify the SSI program and reduce the burden on recipients and representative payees.
\$210M	Administrative or process errors made by: federal agency	Improper payments caused by incorrect data entry, classifying, or processing of application or payments made by Federal agencies that administer Federal dollars.	Internal Process or Policy Change	Reduce payment errors due to administrative and processing errors.

Monetary Loss - Monetary loss to the Government includes amounts that should not have been paid and in theory should/could be recovered.