


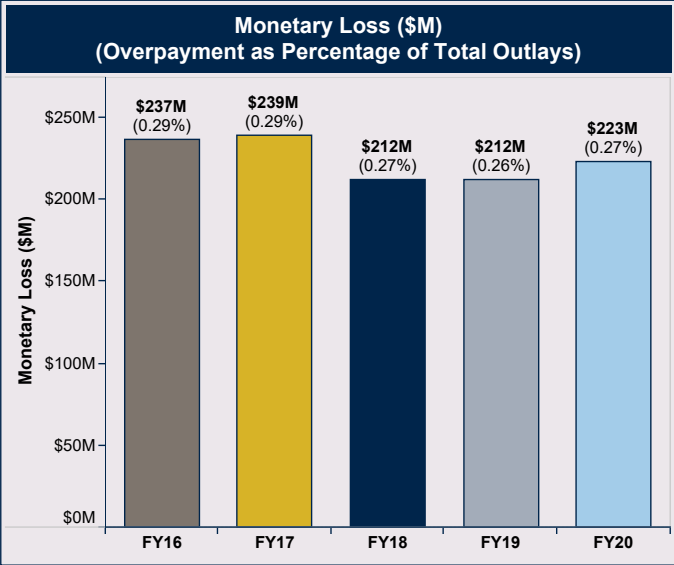
Payment Integrity Scorecard

Program or Activity Total Program Retirement	Reporting Period Q1 2021
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Change from Previous FY (\$M)	\$11M	
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 **OPM**
Total Program Retirement

Brief Program Description:
Retirement Services provides Federal employees, retirees and their families with benefits that offer choice, value, and quality to maintain a competitive employer.



Key Milestones	Status	ECD
1 Develop mitigation strategies to get the payment right the first time	On-Track	Oct-20
2 Evaluate the ROI of the mitigation strategy	On-Track	Oct-21
3 Determine which strategies have the best ROI to prevent cash loss	On-Track	Oct-21
4 Implement new mitigation strategies to prevent cash loss	On-Track	Dec-22
5 Analyze results of implementing new strategies	On-Track	Dec-22
6 Achieved compliance with PIIA	On-Track	Dec-22
7 Identified any data needs for mitigation	On-Track	Dec-22

Goals towards Reducing Monetary Loss	Status	ECD
1 Q1 2021 Conduct Consolidated Death Match	On-Track	Sep-21
2 Q1 2021 Conduct Death Master File Match	On-Track	Sep-21

Recovery Method	Brief Description of Plans to Recover Overpayments

Accomplishments in Reducing Monetary Loss	Date
1 Disability Earnings Survey Completed	Jul-20
2 FERS Annuity Supplement Earnings Survey Completed	Jul-20
3 RES attended Payment Integrity Center of Excellence Deceased Payee Roundtable - held by Treasury, Bureau of Fiscal Service.	Aug-20

Amt(\$)	Root Cause of Monetary Loss	Root Cause Description	Mitigation Strategy	Brief Description of Mitigation Strategy and Anticipated Impact
\$128M	Failure to verify: death data	While the category 'Failure to Verify: Death Data,' aligns to OMB's definition, OPM does not view this as a literal interpretation. OPM verifies entitlement to survivor benefits yet does not verify death data for each individual recurring monthly pay	Internal Process or Policy Change	Reduce the number of annuitants/survivors receiving payments erroneously after death.
\$95M	Other reason	OPM is currently unable to provide the level of granularity needed to fully fulfill OMB Circular A-136 requirements. As a result, the remaining balance of these improper payments are being placed in 'Other Reason' to include the FERS Disability Offse	Internal Process or Policy Change	OPM can establish effective corrective actions once root causes of improper payments are properly identified; and users of the improper payments data in the AFR will obtain a more complete and accurate picture of OPM's improper payments.

Monetary Loss - Monetary loss to the Government includes amounts that should not have been paid and in theory should/could be recovered.