


Payment Integrity Scorecard

Program or Activity
Military Pay - Army

Reporting Period
Q2 2021

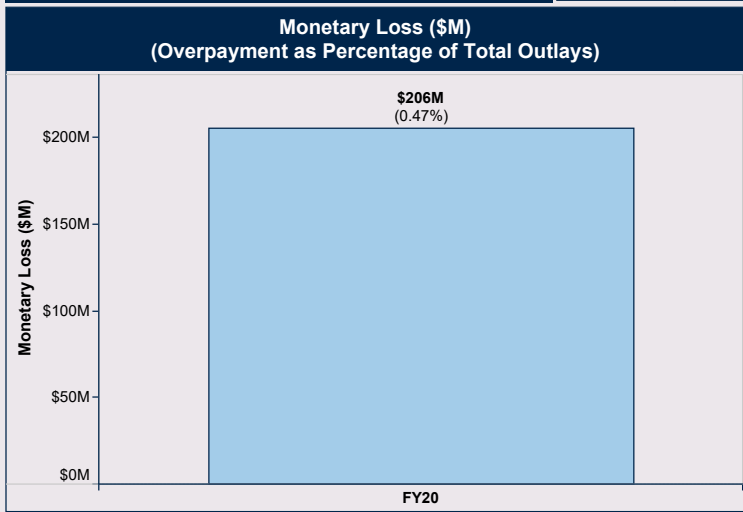
Change from Previous FY (\$M)

N/A



DOD
Military Pay - Army

Brief Program Description:
The Army Military Pay Program are payments disbursed by Defense Finance and Accounting Service to Active, Reserve, and National Guard Military Service members for salary, benefits, and other compensation entitlements.



Key Milestones	Status	ECD
1 Develop mitigation strategies to get the payment right the first time	On-Track	Dec-22
2 Evaluate the ROI of the mitigation strategy	On-Track	Dec-22
3 Determine which strategies have the best ROI to prevent cash loss	On-Track	Dec-22
4 Implement new mitigation strategies to prevent cash loss	On-Track	Dec-22
5 Analyze results of implementing new strategies	On-Track	Dec-22
6 Achieved compliance with PIIA	On-Track	Dec-22
7 Identified any data needs for mitigation	On-Track	Dec-22

Goals towards Reducing Monetary Loss	Status	ECD
1 Complete 100% of the root cause analysis of the FY 2020 overpayments to include retrieving and reviewing additional documentation to support payments and coordinating with stakeholders to discuss results to determine a path forward.	On-Track	Jun-21
2 Develop propose plans for implementing improvements and lessons learned for the post payment reviews to include updating the key supporting documentation matrix and conducting training for all stakeholders.	On-Track	Jun-21

Recovery Method	Brief Description of Plans to Recover Overpayments	Brief Description of Actions Taken to Recover Overpayments
1 Recovery Activity	DFAS provides the actual LES period of the overpayment to include processes that determined the overpayment. Army will conduct additional analysis of the overpayments validity.	DoD Payment Recapture Audit and Recovery Activities (PRA) Plan
2 Recovery Activity	Collaborating with DFAS during the Mid-Month (MM) and End-of-Month (EOM) Leave and Earnings Statement (LES) reviews are performed to identify, track and ensure debts are created to recoup the overpayments.	Ensure outstanding debts are tracked and resolved to final collections
3 Recovery Activity	Previous Response: Overpayments identified regardless of the origin are tracked by the Army and DFAS until the debt to the Department has been satisfied.	Ensure outstanding debts are tracked and resolved to final collections

Accomplishments in Reducing Monetary Loss	Date
1 Completed 75% of the root cause analysis to include reviewing additional documentation for service members. Preliminary results indicate that majority of the samples identified as overpayments were proper payments and not a monetary loss.	Mar-21

Amt(\$)	Root Cause of Monetary Loss	Root Cause Description	Mitigation Strategy	Brief Description of Mitigation Strategy and Anticipated Impact
\$206M	Administrative or process errors made by: federal agency	Improper payments resulted from payroll data input errors and/or untimely updates to payroll records and systems.	Audit or Internal Controls	Decrease Improper pay percentage rate and improve the Army mission readiness.

Monetary Loss - Monetary loss to the Government includes amounts that should not have been paid and in theory should/could be recovered.