

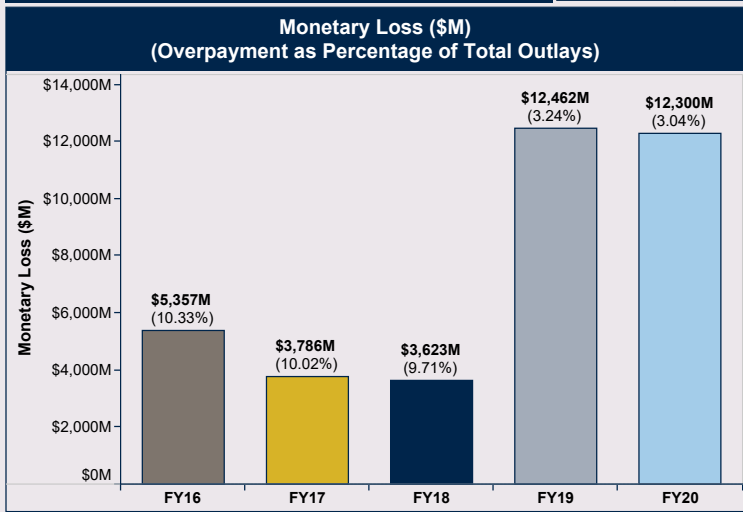
# Payment Integrity Scorecard

<b>Program or Activity</b> Medicaid	<b>Reporting Period</b> Q3 2021
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<b>Change from Previous FY (\$M)</b>	<b>-\$162M</b>	
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**HHS**  
Medicaid

**Brief Program Description:**  
Medicaid is a joint federal/state program, administered by HHS in partnership with the states, which provides health insurance to qualifying low-income individuals and long-term care services to seniors and individuals of all ages with disabilities.



Key Milestones	Status	ECD
1 Develop mitigation strategies to get the payment right the first time	Completed	Nov-19
2 Evaluate the ROI of the mitigation strategy	On-Track	Dec-21
3 Determine which strategies have the best ROI to prevent cash loss	On-Track	Dec-21
4 Implement new mitigation strategies to prevent cash loss	On-Track	Dec-21
5 Analyze results of implementing new strategies	On-Track	Dec-21
6 Achieved compliance with PIIA	On-Track	Dec-22
7 Identified any data needs for mitigation	On-Track	Dec-22

Goals towards Reducing Monetary Loss	Status	ECD
1 Q3 2021 HHS monitors Corrective Action Plan submissions and follow up with all states on their progress in implementing effective corrective actions. HHS will use lessons learned to inform areas to evaluate for future guidance and education.	On-Track	Sep-21
2 Q3 2021 Offer Medicaid-only provider screening to states. Centralizing this process will improve efficiency and coordination across Medicare and Medicaid, reduce state and provider burden, and address one of the biggest sources of error measured.	On-Track	Sep-21

Recovery Method	Brief Description of Plans to Recover Overpayments	Brief Description of Actions Taken to Recover Overpayments
1 Recovery Audit	As discussed in the FY 2020 Agency Financial Report, States are generally required to establish State Medicaid Recovery Audit Programs to identify overpayments to the extent possible.	As discussed in the FY 2020 Agency Financial Report, States are generally required to establish State Medicaid Recovery Audit Programs to identify overpayments to the extent possible.
2 Recovery Activity	For more information pertaining to the recovery of overpayments in the Medicaid program, please see the Medicare & Medicaid Program Integrity Report to Congress on the CMS website. <a href="https://www.cms.gov/About-CMS/Components/CPI/CPIReportsGuidance">https://www.cms.gov/About-CMS/Components/CPI/CPIReportsGuidance</a>	For more information pertaining to the recovery of overpayments in the Medicaid program, please see the Medicare & Medicaid Program Integrity Report to Congress on the CMS website. <a href="https://www.cms.gov/About-CMS/Components/CPI/CPIReportsGuidance">https://www.cms.gov/About-CMS/Components/CPI/CPIReportsGuidance</a>

Accomplishments in Reducing Monetary Loss	Date
1 HHS continued to implement a robust corrective action plan process that provides enhanced technical assistance and guidance to states. HHS conducted educational series to address common cause of errors related to pharmacy signature logs.	Mar-21
2 HHS held a COVID-19 Fraud, Waste, and Abuse Medicaid Integrity Institute course to educate, train, and share information with state program integrity staff on risks and vulnerabilities that arose during the COVID-19 public health emergency.	Mar-21
3 HHS monitors Medicaid-only providers for any new alerts after initial screening and offers a data compare service to states. This allows states to remove dually enrolled providers from their revalidation. In FY 2021, 13 states utilized this service.	Jul-21

Amt(\$)	Root Cause of Monetary Loss	Root Cause Description	Mitigation Strategy	Brief Description of Mitigation Strategy and Anticipated Impact
\$7,269M	Administrative or process errors made by: state or local agency	Administrative or Process Errors Made by: State or Local Agency resulted in overpayments of \$821.87 million.	Training	HHS takes a holistic approach to develop corrective actions from various perspectives. Impact on the improper payment rate may not be realized for several years, and implementing new/revised policies may also result in a slight increase in rates.
\$4,667M	Inability to authenticate eligibility: inability to access data	Inability to Authenticate Eligibility: Inability to Access Data resulted in overpayments of \$410.69 million.	Training	HHS takes a holistic approach to develop corrective actions from various perspectives. Impact on the improper payment rate may not be realized for several years, and implementing new/revised policies may also result in a slight increase in rates.
\$306M	Administrative or process errors made by: others (participating lender, health care provider, or other organization administering Federal dollars)	Administrative or Process Errors Made by: Other Party resulted in overpayments of \$305.55 million.	Training	HHS takes a holistic approach to develop corrective actions from various perspectives. Impact on the improper payment rate may not be realized for several years, and implementing new/revised policies may also result in a slight increase in rates.

**Monetary Loss** - Monetary loss to the Government includes amounts that should not have been paid and in theory should/could be recovered.