


Payment Integrity Scorecard

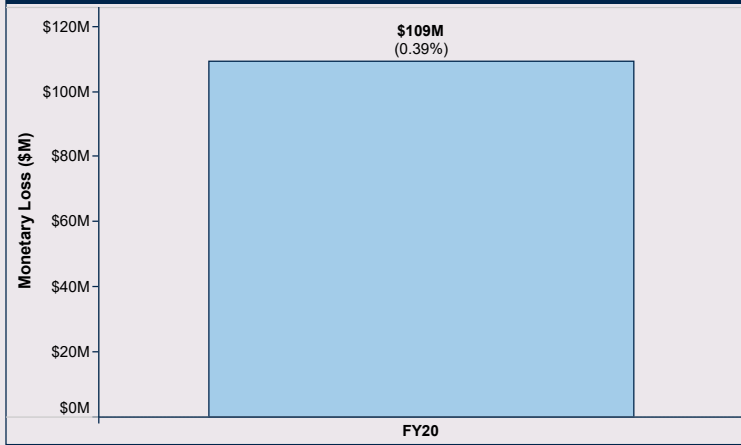
Program or Activity Military Pay - Air Force	Reporting Period Q3 2021
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Change from Previous FY (\$M)	N/A
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 **DOD**
Military Pay - Air Force

Brief Program Description:
Payments disbursed by DFAS for the Air Force to Active, Reserve, and National Guard Military Service members for salary, benefits, and other compensation entitlements.

Monetary Loss (\$M) (Overpayment as Percentage of Total Outlays)



Key Milestones	Status	ECD
1 Develop mitigation strategies to get the payment right the first time	Completed	Jul-21
2 Evaluate the ROI of the mitigation strategy	Completed	Jul-21
3 Determine which strategies have the best ROI to prevent cash loss	Completed	Jul-21
4 Implement new mitigation strategies to prevent cash loss	Completed	Jul-21
5 Analyze results of implementing new strategies	On-Track	Apr-22
6 Achieved compliance with PIIA	On-Track	May-22
7 Identified any data needs for mitigation	On-Track	May-22

Goals towards Reducing Monetary Loss	Status	ECD
1 Q3 2021 Complete 100% of the FY 2020 reassessment and implement process improvements and lessons learned into the FY 2021 post payment review process.	Completed	Jul-21
2 Q3 2021 Continue to re-examine improper payments identified as overpayments (i.e., payments that resulted in monetary losses) and verify payroll entitlements based on additional supporting documentation.	Completed	Jul-21

Recovery Method	Brief Description of Plans to Recover Overpayments	Brief Description of Actions Taken to Recover Overpayments
1 Recovery Activity	Review management notices and Customer Service Portal products and metrics to ensure corrective actions are taken.	DoD Payment Recapture Audit and Recovery Activities (PRA) Plan
2 Recovery Activity	Review overpayments found in PIIA and other post pay reviews to ensure debts are identified, established and tracked.	Establish debts on overpaid members based on management notices and customer service
3 Recovery Activity	Review outstanding suspended debt reports and metrics to ensure debts are completely collected and subsequently reported.	Ensure outstanding debts are tracked and resolved to final collections

Accomplishments in Reducing Monetary Loss	Date
1 Based on the results of the reassessment, DoD reduced the previously reported estimated monetary loss balance for the Military Pay-Air Force program from \$109 million to \$0.4 million.	Jul-21
2 DoD completed a reassessment of the FY 2020 monetary loss improper payments by reviewing additional supporting documentation. The results concluded that 99% of the payments did not result in monetary losses to DoD.	Jul-21
3 DoD implemented the lessons learned from the FY 2020 reassessment into the FY 2021 improper payments testing process. Significant results have been realized and will be reported in the FY 2021 AFR.	Jul-21

Amt(\$)	Root Cause of Monetary Loss	Root Cause Description	Mitigation Strategy	Brief Description of Mitigation Strategy and Anticipated Impact
\$109M	Administrative or process errors made by: federal agency	Improper payments resulted from payroll data input errors, untimely updates to systems/records, and/or lack of sufficient documentation.	Audit or Internal Controls	To mitigate data input errors and improve the availability of key supporting documentation for salaries, benefits and other compensation entitlements.

Monetary Loss - Monetary loss to the Government includes amounts that should not have been paid and in theory should/could be recovered.