

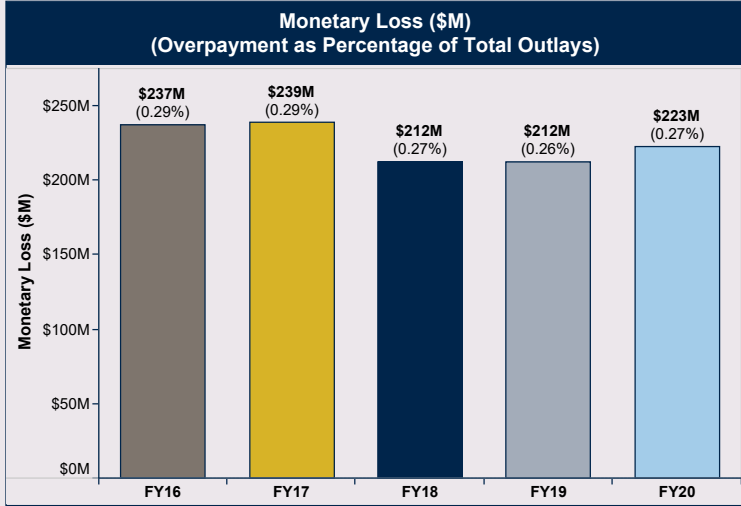
Payment Integrity Scorecard

Program or Activity Total Program Retirement	Reporting Period Q3 2021
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Change from Previous FY (\$M)	\$11M	
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OPM
Total Program Retirement

Brief Program Description:
Retirement Services provides Federal employees, retirees and their families with benefits that offer choice, value, and quality to maintain a competitive employer.



Key Milestones		Status	ECD
1	Develop mitigation strategies to get the payment right the first time	Completed	Oct-20
2	Evaluate the ROI of the mitigation strategy	On-Track	Oct-22
3	Determine which strategies have the best ROI to prevent cash loss	On-Track	Oct-22
4	Implement new mitigation strategies to prevent cash loss	On-Track	Dec-22
5	Analyze results of implementing new strategies	On-Track	Dec-22
6	Achieved compliance with PIIA	On-Track	Dec-22
7	Identified any data needs for mitigation	On-Track	Dec-22

Goals towards Reducing Monetary Loss				Status	ECD
1	Q3 2021	Conduct Death Master File Match	On-Track	Sep-21	
2	Q3 2021	Conduct Monthly Data Match on DNP Portal Conduct Monthly Data Match on DNP Portal	On-Track	Sep-21	

Recovery Method	Brief Description of Plans to Recover Overpayments	Brief Description of Actions Taken to Recover Overpayments
1 Recovery Activity	Retirement Services will continue to perform the existing actions and conduct a periodic analysis.	Off-roll debts are collected when the debtor is not on the annuity roll or their entitlement is insufficient to recover the debt on a reasonable recovery schedule
2 Recovery Activity	Retirement Services will continue to perform the existing actions and conduct a periodic analysis.	On-roll debts are collected when OPM withholds a portion of the debtors monthly benefits until their entire debt is collected
3 Recovery Activity	Retirement Services will continue to perform the existing actions and conduct a periodic analysis.	Reclamations are recovery actions to recoup improper payments from an annuitants financial institution. OPM utilizes the U.S. Department of Treasurys reclamation process

Accomplishments in Reducing Monetary Loss		Date
1	Adjudication of DNP file completed (monthly)	Jun-21
2	Completed Over 100 Project (monthly)	Jun-21
3	Disability Earning Match Conducted	Jun-21

Amt(\$)	Root Cause of Monetary Loss	Root Cause Description	Mitigation Strategy	Brief Description of Mitigation Strategy and Anticipated Impact
\$128M	Failure to verify: death data	OPM will utilize surveys and various matches to detect and prevent improper payments. Conduct a match to identify discrepancies that may exist between the OPM annuity roll and the SSA pay system. Matches between the annuity roll & DMF.	Cross Enterprise Sharing	Reduce the number of annuitants/survivors receiving payments erroneously after death.
\$95M	Other reason	OPM will continue communicating with various internal offices as well as Treasury in an effort to properly identify root causes of improper payments. OPM will take advantage of various trainings offered by Treasury.	Cross Enterprise Sharing	OPM can establish effective corrective actions once root causes of improper payments are properly identified; and users of the improper payments data in the AFR will obtain a more complete and accurate picture of OPM's improper payments.

Monetary Loss - Monetary loss to the Government includes amounts that should not have been paid and in theory should/could be recovered.