

# Payment Integrity Scorecard

**Program or Activity**  
Defense Finance and Accounting Service Commer...

**Reporting Period**  
Q4 2021

**Change from Previous FY (\$M)**

**\$287M**



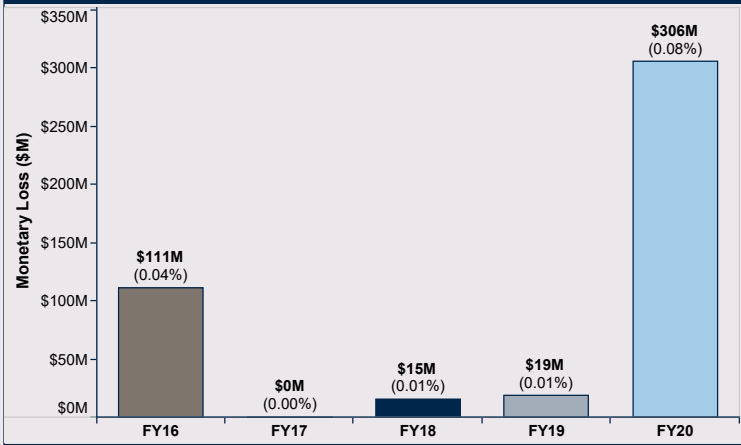
**DOD**  
Defense Finance and Accounting Service Commercial Pay

**Brief Program Description:**

Payments disbursed by DFAS, the Army, and the Navy, for vendors and contractors for goods and services. It also includes Disaster Relief and CARES Act funding payments made by the Military Services and DoD Components.

Key Milestones	Status	ECD
1 Develop mitigation strategies to get the payment right the first time	Completed	Jan-21
2 Evaluate the ROI of the mitigation strategy	Completed	Jan-21
3 Determine which strategies have the best ROI to prevent cash loss	On-Track	Dec-21
4 Implement new mitigation strategies to prevent cash loss	On-Track	Dec-21
5 Analyze results of implementing new strategies	On-Track	Dec-21
6 Achieved compliance with PIIA	On-Track	May-22
7 Identified any data needs for mitigation	On-Track	May-22

**Monetary Loss (\$M)**  
(Overpayment as Percentage of Total Outlays)



Goals towards Reducing Monetary Loss	Status	ECD
1 Q4 2021 Analyze Improper Payment data to identify refinements to the Advana Improper Payment Tool detection criteria/integrity checks that would allow the identification and prevention of additional improper payments in a prepayment environment.	On-Track	Dec-21
2 Q4 2021 Ongoing evaluation of large complex contracts to ensure additional reviews take place before payment is made. In addition, continuous training for new and existing technicians performing entitlement and certification functions.	On-Track	Dec-21

Recovery Method	Brief Description of Plans to Recover Overpayments	Brief Description of Actions Taken to Recover Overpayments
1 Recovery Activity	Department Components conduct contract reconciliations by comparing invoices, receiving reports, and certified payments on vouchers as well as verifying the terms of the contract have been met and are properly recorded.	DoD Payment Recapture Audit and Recovery Activities (PRA) Plan
2 Recovery Activity	Continue capturing and reporting self and vendor identified improper payments. If EFT recall fails on an overpayment requiring collection, its input into DCDS and a demand letter is issued to vendor. Vendor returns funds or offset is initiated.	Self -Reported Overpayments
3 Recovery Activity	The Commercial Pay PRA template is a new requirement in the SoA Guidebook requiring the DoD Components to report quarterly on the actions taken on the identified overpayments. We are continuing the Department PRA Commercial pay working group.	DoD Implementation of PRA Plan

Accomplishments in Reducing Monetary Loss	Date
1 Implemented corrections to the Advana web application allowing the system to work correctly as intended to identify and prevent improper payments.	Nov-21
2 The Advana web application was moved to its own URL providing more stability and giving the improper payments team the ability to do their own releases which will prevent interruptions to daily business.	Nov-21

Amt(\$)	Root Cause of Monetary Loss	Root Cause Description	Mitigation Strategy	Brief Description of Mitigation Strategy and Anticipated Impact
\$306M	Administrative or process errors made by: federal agency	Refine system detection criteria to prevent improper payments and provide training when necessary.	Training	Reduction in improper payments.

**Monetary Loss** - Monetary loss to the Government includes amounts that should not have been paid and in theory should/could be recovered.