


Payment Integrity Scorecard

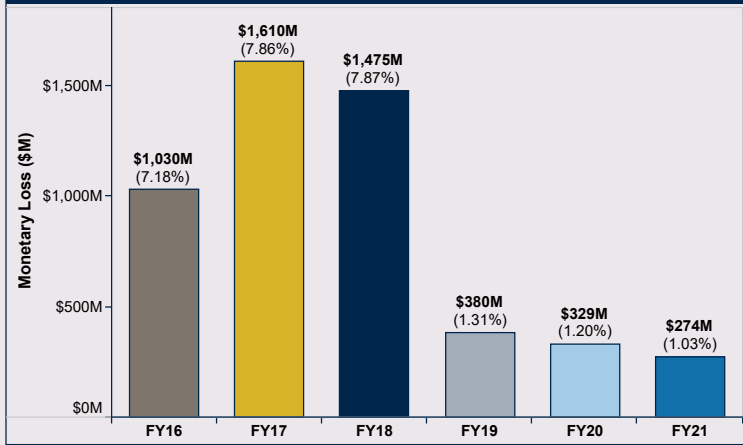
Program or Activity Federal Pell Grant Program	Reporting Period Q1 2022
--	------------------------------------

Change from Previous FY (\$M)	-\$55M	
--------------------------------------	---------------	---

 **ED**
Federal Pell Grant Program

Brief Program Description:
The Pell Grant program, authorized under Title IV of the Higher Education Act of 1965 (HEA), provides need-based grants to low-income undergraduate and certain post baccalaureate students to promote access to postsecondary education.

Monetary Loss (\$M) (Overpayment as Percentage of Total Outlays)



Key Milestones	Status	ECD
1 Develop mitigation strategies to get the payment right the first time	On-Track	Dec-24
2 Evaluate the ROI of the mitigation strategy	On-Track	Dec-24
3 Determine which strategies have the best ROI to prevent cash loss	On-Track	Dec-24
4 Implement new mitigation strategies to prevent cash loss	On-Track	Dec-24
5 Analyze results of implementing new strategies	On-Track	Dec-24
6 Achieved compliance with PIIA	Completed	May-21
7 Identified any data needs for mitigation	On-Track	Dec-24

Goals towards Reducing Monetary Loss	Status	ECD
1 Q1 2022 Coordinate with OMB to request updates to the OMB Compliance Supplement to further enhance and refine auditor requirements, including sampling requirements.	On-Track	Jul-22
2 Q1 2022 FSA continues to utilize and promote the IRS Data Retrieval Tool, which enables Title IV student aid applicants and, as needed, parents of applicants, to transfer certain tax return data from an IRS website directly to their FAFSA.	On-Track	Nov-22

Recovery Method	Brief Description of Plans to Recover Overpayments	Brief Description of Actions Taken to Recover Overpayments
1 Recovery Activity	ED will continue to establish accounts receivable for improper payments and pursue collection for those receivables deemed collectible.	ED has established an integrated system of complementary oversight functions to help detect and recover improper payments and ensure compliance by all participating parties. When an improper payment is detected and deemed collectible, FSA establishes an a
2 Recovery Activity	ED will continue to establish accounts receivable for improper payments and pursue collection for those receivables deemed collectible.	As part of its oversight activities, FSA performs program reviews of selected schools to confirm FSA requirements for institutional eligibility, financial responsibility, and administrative capability were met. For errors identified in performance, FSA as
3 Recovery Activity	ED will continue to establish accounts receivable for improper payments and pursue collection for those receivables deemed collectible.	FSA also reviews the annual Single Audit Act compliance audits of schools performed by independent auditors to evaluate schools' administration of FSA programs. For deficiencies identified by the auditors, schools are required to develop corrective action

Accomplishments in Reducing Monetary Loss	Date
1 FSA made substantive revisions to Volume 1 and the Application and Verification Guide of the 2021-2022 Federal Student Aid Handbook, including changes to 2021-2022 Verification Requirements.	Jul-21
2 ED has designated Treasury under section 483(a)(3)(E) of the HEA, as an entity that may use FAFSA data. FAFSA data may only be used for the application, award, and administration of HEA, Title IV aid, State aid, or other aid awarded by institutions.	Sep-21
3 The Common Origination and Disbursement (COD) School Relations Center will allow for COD School Testing. Provides organizations (schools, third-party servicers, and software providers) testing opportunity.	Dec-21

Amt(\$)	Root Cause of Monetary Loss	Root Cause Description	Mitigation Strategy	Brief Description of Mitigation Strategy and Anticipated Impact
\$238M	Overpayments within agency control that occurred because of a Failure to Access Data/Information Needed.	Specific root causes include, but are not limited to, ineligibility for a Pell Grant and incorrect self-reporting of an applicant's information that leads to incorrect awards based on Expected Family Contribution (Misreported Income).	Change Process altering or updating a process or policy to prevent or correct error.	In aggregate, Federal Student Aid assumes that improved accuracy of income verification will reduce improper payments.
\$36M	Overpayments outside the agency control that occurred because of a Failure to Access Data/Information Needed.	Incorrect processing of student data by institutions; student account data changes not applied/processed correctly; satisfactory academic progress not achieved; incorrectly calculated return of student aid funds; and processing errors by servicers.	Training teaching a particular skill or type of behavior; refreshing on the proper processing methods.	In aggregate, Federal Student Aid assumes that reduction in school and other third-party administrative errors will reduce improper payments.

Monetary Loss - Monetary loss to the Government includes amounts that should not have been paid and in theory should/could be recovered.