Payment Integrity Scorecard

Program or Activity
RMA Federal Crop Insurance Corporation (FCIC)

USDA

Brief Program Description:
RMA administers the Federal Crop Insurance Program to provide crop insurance to farmers and ranchers. Approved Insurance Providers (AIPs) sell and service the policies through a partnership with RMA, and share in the risk associated with losses.

Milestones

1. Develop mitigation strategies to get the payment right the first time
2. Evaluate the ROI of the mitigation strategy
3. Determine which strategies have the best ROI to prevent cash loss
4. Implement new mitigation strategies to prevent cash loss
5. Analyze results of implementing new strategies
6. Achieve compliance with PIIA
7. Identify any data needs for mitigation

Goals towards Reducing Monetary Loss

1. Q1 2022 - RMA, in collaboration with the Center for Agribusiness Excellence (CAE), has identified policies with potential certification errors in which reviews are being conducted to verify the accuracy of the acreage certification.
2. Q1 2022 - RMA is conducting a Program Review addressing production to count calculations. The policies have been identified and the reviews are in the process of being completed. Once completed, Approved Insurance Providers will be notified of the results.

Accomplishments in Reducing Monetary Loss

1. Attended OCFO AGA CEAR (Certificate of Excellence in Accountability Reporting) meeting.
2. Attended FY22 Payment Integrity Kick Off Meeting.
3. Attended USDA’s Compliance with Improper Payment Requirements.

Monetary Loss ($M)

<table>
<thead>
<tr>
<th>Date</th>
<th>Recovery Method</th>
<th>Brief Description of Plans to Recover Overpayments</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY16</td>
<td>Recovery Audit</td>
<td>AIPs are notified of any overpayments through RMA’s Compliance Activities and Results System (CARS) in accordance with the Standard Reinsurance Agreement requirements. They are then tracked, collected, and verified through RMA’s accounting system.</td>
</tr>
<tr>
<td>FY17</td>
<td>Recovery Activity</td>
<td>AIPs are notified of any overpayments through RMA’s Compliance Activities and Results System (CARS) in accordance with the Standard Reinsurance Agreement requirements. They are then tracked, collected, and verified through RMA’s accounting system.</td>
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<tr>
<td>FY18</td>
<td></td>
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<tr>
<td>FY19</td>
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<td>AIPs are notified of any overpayments through RMA’s Compliance Activities and Results System (CARS) in accordance with the Standard Reinsurance Agreement requirements. They are then tracked, collected, and verified through RMA’s accounting system.</td>
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<td>FY20</td>
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<tr>
<td>FY21</td>
<td></td>
<td>AIPs are notified of any overpayments through RMA’s Compliance Activities and Results System (CARS) in accordance with the Standard Reinsurance Agreement requirements. They are then tracked, collected, and verified through RMA’s accounting system.</td>
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</tbody>
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Mitigation Strategy

Audit - process for assessing an organization’s objectives of operational effectiveness, efficiency, reliable financial reporting, and compliance with laws, regulations, and policies.

Increase certification accuracy, resulting in less improper payments.

Behavioral/Psych Influence - uses principles from the behavioral sciences such as psychology, neuroscience, and behavioral economics to understand how individuals absorb, process, and react to information and applies this to design practical policies and interventions.

Improved processes by Approved Insurance Providers (AIPs) will result in fewer improper payments.

Monetary Loss - Monetary loss to the government includes amounts that should not have been paid and in theory should/could be recovered.