Payment Integrity Scorecard

| Program or Activity	Reporting Period		Change from Previous FY ($M)	$1M ↑
RMA Federal Crop Insurance Corporation (FCIC)	Q2 2022			

USDA
RMA Federal Crop Insurance Corporation (FCIC)

Brief Program Description:
RMA administers the Federal Crop Insurance Program to provide crop insurance to farmers and ranchers. Approved Insurance Providers (AIPs) sell and service the policies through a partnership with RMA ,and share in the risk associated with losses.

Monetary Loss ($M) (Overpayment as Percentage of Total Outlays)

Bar chart — Monetary Loss ($M):
- FY16: $219M (1.90%)
- FY17: $168M (1.83%)
- FY18: $154M (1.51%)
- FY19: $266M (2.77%)
- FY20: $152M (1.42%)
- FY21: $153M (1.29%)

Key Milestones

		Status	ECD
1	Develop mitigation strategies to get the payment right the first time	Completed	Jun-20
2	Evaluate the ROI of the mitigation strategy	Completed	Jun-20
3	Determine which strategies have the best ROI to prevent cash loss	Completed	Jun-20
4	Implement new mitigation strategies to prevent cash loss	Completed	May-20
5	Analyze results of implementing new strategies	Completed	Jun-21
6	Achieved compliance with PIIA	On-Track	Jun-22
7	Identified any data needs for mitigation	On-Track	Jun-22
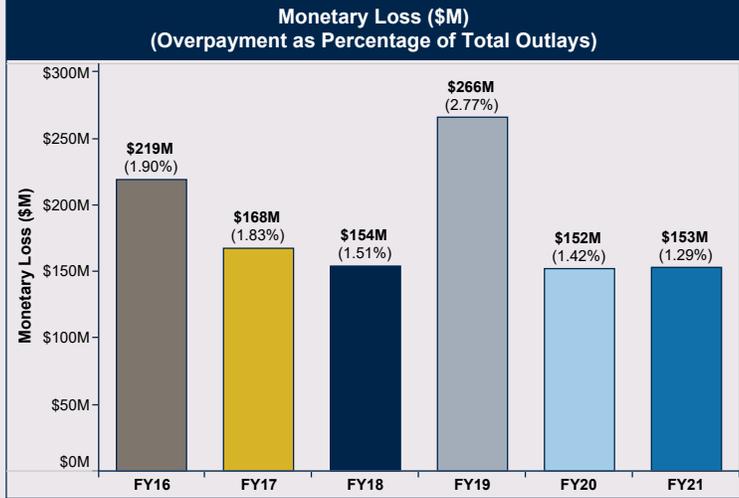
Goals towards Reducing Monetary Loss

			Status	ECD
1	Q2 2022	This Program Review has been administered and completed.	Completed	Dec-21
2	Q2 2022	The Approved Insurance Providers continue to submit the required documentation as part of the Production to Count Program Review. Once all submissions are received the results will be analyzed and improper payments collected.	On-Track	Jun-22

Recovery

	Recovery Method	Brief Description of Plans to Recover Overpayments	Brief Description of Actions Taken to Recover Overpayments
1	Recovery Audit	AIPs are notified of any overpayments through RMA's Compliance Activities and Results System(CARS) in accordance with the Standard Reinsurance Agreement requirements. They are then tracked, collected, and verified through RMA's accounting system.	AIPs are notified of any overpayments through RMA's Compliance Activities and Results System (CARS) in accordance with the Standard Reinsurance Agreement requirements. They are then tracked, collected, and verified through RMA's accounting system.
2		AIPs are notified of any overpayments through RMA's Compliance Activities and Results System(CARS) in accordance with the Standard Reinsurance Agreement requirements. They are then tracked, collected, and verified through RMA's accounting system.	

Accomplishments in Reducing Monetary Loss

		Date
1	Attended USDA's Compliance with Improper Payment Requirements entrance conference with OIG.	Dec-21
2	Attended Paymentaccuracy.gov Data Collection and Display Feedback Sessions.	Feb-22
3	Attended OMB Payment Integrity Guidance Review Feedback Due	Mar-22

Amt($)	Root Cause of Monetary Loss	Root Cause Description	Mitigation Strategy	Brief Description of Mitigation Strategy and Anticipated Impact
$110M	Overpayments within agency control that occurred because of an Inability to Access the Data/Information Needed.	A majority of improper payments under this root cause were the result of certification errors.	Audit - process for assuring an organization's objectives of operational effectiveness, efficiency, reliable financial reporting, and compliance with laws, regulations, and policies.	In an effort to reduce certification errors RMA will collaborate with the Center for Agribusiness Excellence to identify potential certification errors. The program review will focus on corn and soybean acres for the 2021 crop year.
$43M	Overpayments within agency control that occurred because of a Failure to Access Data/Information Needed.	The result of situations where the data/information needed did exist, was obtained, and was used in the payment calculation however; inadvertent administrative or calculation errors lead to the improper payment.	Behavioral/Psych Influence - uses principles from the behavioral sciences such as psychology, neuroscience, and behavioral economics to understand how individuals absorb, process, and react to information and applies this to design practical policies and interventions.	To address calculation errors RMA will conduct program reviews addressing production to count. By conducting program reviews and issuing findings RMA will bring awareness to the Approved Insurance Providers influencing changes in behavior.

Monetary Loss - Monetary loss to the Government includes amounts that should not have been paid and in theory should/could be recovered.