

# Payment Integrity Scorecard

**Program or Activity**  
Employment & Training Administration - Unemployment Insurance - Federal Pandemic Unemploy..

**Reporting Period**  
Q1 2024

**FY 2023 Overpayment Amount (\$M)\*** **\$20,645**

\*Estimate based a sampling time frame starting 4/2020 and ending 9/2021



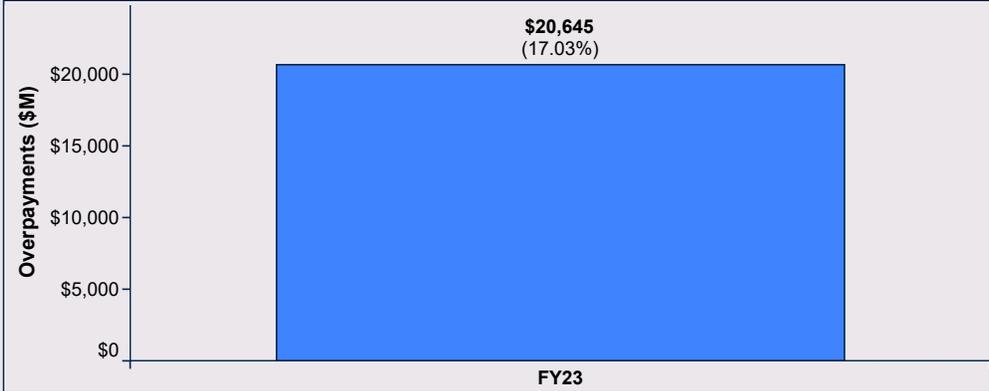
**Department of Labor**

Employment & Training Administration - Unemployment Insurance - Federal Pandemic Unemployment Assistance

**Brief Program Description & summary of overpayment causes and barriers to prevention:**

The PUA program provided unemployment benefits to individuals who were: 1) not eligible for regular UC, PEUC, or EB, including those who have exhausted all rights to such benefits, and those who are self-employed, seeking part-time employment, do not have sufficient wage history, or otherwise would not qualify for regular UC, PEUC, or EB; and 2) are otherwise able to work and available for work within the meaning of applicable state law, except that the individual is unemployed, partially unemployed, or unable or unavailable to work due to a specific COVID-19 related reason identified in Section 2102(a)(3)(A)(ii)(I)(aa)-(kk) of the CARES Act.

**Historical Payment Rate and Amount (\$M)  
(Overpayment as Percentage of Total Outlays)**



**Discussion of Actions Taken in the Preceding Quarter and Actions Planned in the Following Quarter to Prevent Overpayments**

ETA remains focused on strengthening UI program integrity and continues to make it a top agency priority. Throughout the COVID-19 pandemic, ETA's actions and plans to prevent improper payments in the PUA program were the same as the actions and plans to prevent improper payments in the regular UI program. After legislative changes in December 2020, ETA required ID verification on PUA claims. However, the PUA program expired in law September 2021, and many states discontinued administering the PUA program prior to the expiration date. As a result, no additional actions are possible and no additional quarterly information can be provided for the PUA program.

Accomplishments in Reducing Overpayment		Date
1	Since the PUA program expired in law September 2021, and many states discontinued administering the PUA program prior to the expiration date, no additional accomplishments regarding the PUA program have occurred in the last 6 months.	
2	ETA processed UIPL No. 11-23 grant applications to award states ARPA grant funding to, among other things, support recovery of overpayments.	Dec-23
3	ETA issued TEN No. 12-23 to remind states of the statute of limitations for Federal prosecution of UI fraud and encourage states to submit timely referrals of COVID-19 pandemic era UI fraud cases to the DOL-OIG.	Dec-23

# Payment Integrity Scorecard

**Program or Activity**  
 Employment & Training Administration - Unemployment Insurance - Federal Pandemic Unemploy..

**Reporting Period**  
 Q1 2024

Goals towards Reducing Overpayments	Status	ECD	Recovery Method	Brief Description of Plans to Recover Overpayments	Brief Description of Actions Taken to Recover Overpayments
1 ETA issued TEN No. 12-23 to remind states of the statute of limitations for Federal prosecution of UI fraud and encourage states to submit timely referrals of COVID-19 pandemic era UI fraud cases to the DOL-OIG.	Completed	Dec-23	1 Recovery Activity	Provide technical assistance to states on overpayment recovery methods and best practices and find opportunities to streamline state overpayment recovery efforts.	ETA continues to provide technical assistance to states (as needed) regarding required and recommended overpayment recovery activities.
			2 Recovery Activity	Continue to work closely with federal law enforcement and banks/financial institutions to streamline recovery efforts and facilitate the return of UI funds.	ETA continues developing a SOP to ensure that funds recovered through the civil prosecution of COVID-19 related fraud is returned to the appropriate fund.
2 ETA processed UIPL No. 11-23 grant applications to award states ARPA grant funding to, among other things, support recovery of overpayments.	Completed	Dec-23	3 Recovery Activity	Explore additional funding opportunities to improve overpayment recovery and/or the potential need for additional guidance regarding overpayment recovery.	ETA processed UIPL No. 11-23 grant applications to award states ARPA grant funding to implement required and recommended overpayment recovery activities.

Amt(\$)	Root Cause of Overpayment	Root Cause Description	Mitigation Strategy	Brief Description of Mitigation Strategy and Anticipated Impact
\$20,645M	Overpayments within agency control that occurred because of a Failure to Access Data/Information Needed.	The combination of decades of underfunding, record claims volumes, and weaker integrity controls in 2020 resulted in elevated rates of improper payments in the PUA program due to states inability to conduct certain cross-match activities.	Cross Enterprise Sharing - sharing of documents, processes, and opportunities with intra-agency partners and stakeholder. Potentially managed through federated repositories and a registry to create a longitudinal connection to information used to mitigate Improper Payments.	Provide states access to effective tools, technology, resources, and solutions; offering states enhanced technical assistance to prevent/detect IPs and fraud and to reduce IPs due to issues that were not detectable by normal procedures.

The PUA program expired in law September 2021, and many states discontinued administering the PUA program prior to the expiration date. As a result, no additional actions are possible and no additional quarterly information can be provided for the PUA program. For more information on PUA Improper Payments see: [https://oui.doleta.gov/unemploy/pdf/Pandemic\\_Unemployment\\_Assistance\\_Improper\\_Payment\\_Rate\\_Report.pdf](https://oui.doleta.gov/unemploy/pdf/Pandemic_Unemployment_Assistance_Improper_Payment_Rate_Report.pdf)