

Payment Integrity Scorecard

Program or Activity

Food and Nutrition Service (FNS) Supplemental Nutrition Assistance Program (SNAP)

Reporting Period

Q4 2024

FY 2023 Overpayment Amount (\$M)*

\$7,478

*Estimate based a sampling time frame starting 10/2021 and ending 9/2022



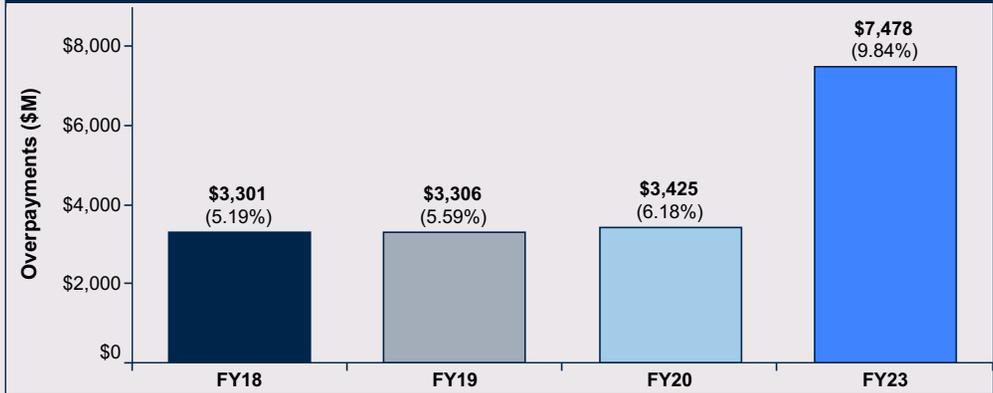
U.S. Department of Agriculture

Food and Nutrition Service (FNS) Supplemental Nutrition Assistance Program (SNAP)

Brief Program Description & summary of overpayment causes and barriers to prevention:

SNAP provides food benefits to low-income families to supplement their grocery budgets. It is the largest domestic nutrition assistance program. SNAP is a federal program administered by states (All 50 states, D.C., Guam, and the Virgin Islands). States are responsible for determining a SNAP applicant's eligibility and issuing benefits to eligible residents following federal requirements. Within those requirements, state agencies have flexibility to tailor the program to meet the needs of their residents through various policy options, waivers, and demonstration projects. As a result, corrective actions to address payment errors must originate in and be tailored to each individual state agency's circumstances/particular root cause of error.

Historical Payment Rate and Amount (\$M) (Overpayment as Percentage of Total Outlays)



Discussion of Actions Taken in the Preceding Quarter and Actions Planned in the Following Quarter to Prevent Overpayments

In conjunction with the release of the updated Keys to Payment Accuracy, SNAP will continue to conduct support sessions to provide training and a forum for discussion about program administration challenges that impact payment accuracy. In the FY 2025, Q1, FNS will hold sessions focused specifically on staffing and workload management and strategies to balance payment accuracy and timeliness. SNAP continued developing enhancements to the National Accuracy Clearinghouse (NAC) to prevent issuance of SNAP benefits by more than one State simultaneously. Five States are live in the system, FNS is supporting six States that are expected to go live in FY25, and will begin supporting three more States in December as they kick off their implementation projects. FNS awarded \$37.5 million in funding to 43 SNAP State agencies for the FY 2024 SNAP Earnings Verification Support Noncompetitive Grant projects. These grants support SNAP State agencies' use of electronic earned income verification services. This funding allows SNAP State agencies to continue the use of these services under their own State contracts, to procure new State contracts to support electronic verification of employment and earnings, or to explore and test alternative methods to electronically verify employment and earnings.

Accomplishments in Reducing Overpayment

		Date
1	FNS awarded \$37.5 million in funding to 43 SNAP State agencies through a non-competitive grant to States to support electronic verification of SNAP applicant and recipient employment and earnings.	Sep-24
2	Held two support sessions to provide training and a forum for discussion about program administration challenges that impact payment accuracy focused on best practices for conducting a root cause analysis of payment errors.	Sep-24
3	Held two support sessions to provide training and a forum for discussion about program administration challenges that impact payment accuracy focused on strategies for effective corrective action plan development.	Sep-24

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Goals towards Reducing Overpayments		Status	ECD	Recovery Method	Brief Description of Plans to Recover Overpayments	Brief Description of Actions Taken to Recover Overpayments
1	Improve how SNAP State administering agencies collect and utilize data on improper payments to appropriately target corrective action.	On-Track	Sep-25	1 Recovery Audit	States are required to submit a plan to FNS that describes their recovery audit functions, and quarterly reports on recipient claims recoveries. FNS provides oversight and technical assistance to ensure States establish and collect claims as required by law.	FNS doesn't perform recovery activities at the federal level. FNS does provide oversight/technical assistance to Sas regarding referral, management, and recovery of overpayments. States establish claims/maintain an accounting system for monitoring claims/recoveries.
2	Provide more guidance to support State agencies in planning and implementing corrective actions to improve payment accuracy.	On-Track	Sep-25			

Amt(\$)	Root Cause of Overpayment	Root Cause Description	Mitigation Strategy	Brief Description of Mitigation Strategy and Anticipated Impact
\$7,478M	Overpayments outside the agency control that occurred because of a Failure to Access Data/Information Needed.	Improper payments are outside FNS control because SNAP benefits are processed/administered by States. States make decisions about how to administer SNAP amongst various policy options, waivers, and demonstration projects; directly determine eligibility; and provide benefits.	Training teaching a particular skill or type of behavior; refreshing on the proper processing methods.	FNS trains State agencies and provides tools needed to conduct an individualized root cause analysis and develop targeted corrective action plans. This allows each State agency to assess root causes and target corrective actions appropriately.