

Payment Integrity Scorecard

Program or Activity

Food and Nutrition Service (FNS) Supplemental Nutrition Assistance Program (SNAP)

Reporting Period

Q2 2025

FY 2024 Overpayment Amount (\$M)*

\$9,035

*Estimate based a sampling time frame starting 10/2022 and ending 9/2023



U.S. Department of Agriculture

Food and Nutrition Service (FNS) Supplemental Nutrition Assistance Program (SNAP)

Brief Program Description & summary of overpayment causes and barriers to prevention:

SNAP provides food benefits to low-income families to supplement their grocery budgets. It is the largest domestic nutrition assistance program. SNAP is a Federal program administered by States (All 50 States, D.C., Guam, and the Virgin Islands). States are responsible for determining a SNAP applicant's eligibility and issuing benefits to eligible residents following Federal requirements. Within those requirements, State agencies have flexibility to tailor the program to meet the needs of their residents through various policy options, waivers, and demonstration projects. As a result, corrective actions to address payment errors must originate in and be tailored to each individual State agency's circumstances/particular root cause of error

Historical Payment Rate and Amount (\$M) (Overpayment as Percentage of Total Outlays)



Discussion of Actions Taken in the Preceding Quarter and Actions Planned in the Following Quarter to Prevent Overpayments

- In FY 2025 Q3, FNS will continue its work on the National Accuracy Clearinghouse (NAC), an interstate data matching system that enables State agencies to prevent issuance of SNAP benefits in more than 1 State simultaneously. This includes giving ongoing support for the 12 States already working toward launch in the coming months, supporting the expected launch of 2 of those States in June, & beginning to assist 8 additional States as they begin NAC implementation projects. In addition, FNS will support 2 live States as they work to enhance and modernize their existing NAC implementation.
- In FY 2025 Q3, FNS will issue a revised guide for State agencies on SNAP eligibility system upgrades. The guide now includes a section on tips for successful user acceptance testing & a State agency readiness checklist. Poorly implemented system upgrades can often lead to payment errors. The guide provides tools for States to use in developing & implementing successful upgrades to their eligibility systems that comply with Federal laws/regulations for administering SNAP & determining household eligibility.
- FNS has an internal workgroup of region/national office SNAP staff that meets monthly to discuss oversight & compliance issues. In Q2, FNS utilized the oversight workgroup to discuss policy, & compliance concerns that impact payment accuracy, including verification procedures, applying policy related to time limits for ABAWDs, & conducting management evaluations of States.

Accomplishments in Reducing Overpayment

		Date
1	FNS held a meeting to share information across the agency about strategies, best practices and tools to assist in providing technical assistance to States on improving payment accuracy.	Feb-25
2	FNS released a guide for State agencies that includes strategies, tips and tools for helping them balance their responsibility to ensure both payment accuracy and timeliness in case processing.	Feb-25
3	FNS hosted two training sessions for SNAP State agencies and regional offices on their responsibilities when undertaking major changes in SNAP operation, including reporting major changes to ensure there is no adverse impact on program integrity.	Apr-25

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Goals towards Reducing Overpayments	Status	ECD	Recovery Method	Brief Description of Plans to Recover Overpayments	Brief Description of Actions Taken to Recover Overpayments
1 Improve how SNAP State administering agencies collect and utilize data on improper payments to appropriately target corrective action.	On-Track	Sep-26	1 Recovery Audit	States are required to submit a plan to FNS that describes their recovery audit functions, and quarterly reports on recipient claims recoveries. FNS provides oversight and technical assistance to ensure States establish and collect claims as required by law.	FNS doesn't perform recovery activities at the federal level. FNS does provide oversight/technical assistance to Sas regarding referral, management, and recovery of overpayments. States establish claims/maintain an accounting system for monitoring claims/recoveries.
2 Provide more guidance to support State agencies in planning and implementing corrective actions to improve payment accuracy.	On-Track	Sep-26			

Amt(\$)	Root Cause of Overpayment	Root Cause Description	Mitigation Strategy	Brief Description of Mitigation Strategy and Anticipated Impact
\$9,035M	Overpayments outside the agency control that occurred because of a Failure to Access Data/Information Needed.	Improper payments are outside FNS control because SNAP benefits are processed/administered by States. States make decisions about how to administer SNAP amongst various policy options, waivers, and demonstration projects; directly determine eligibility; and provide benefits.	Training – teaching a particular skill or type of behavior; refreshing on the proper processing methods.	FNS trains State agencies and provides tools needed to conduct an individualized root cause analysis and develop targeted corrective action plans. This allows each State agency to assess root causes and target corrective actions appropriately.